



**PERSONAL ASSISTANCE  
SERVICES COUNCIL**  
Supporting and Enhancing Independence

**BOARD MEETING  
WILL START ON TIME**  
**ALL AGENDA ITEMS WILL  
BE TIMED**  
**PLEASE BE RESPECTFUL OF THE  
TIME ALLOTTED**

**Personal Assistance Services Council**

3452 E. Foothill Blvd., Suite 900  
Pasadena, California 91107  
(818) 206-7000 office (818) 206-8000 fax  
(877) 565-4477 (IHSS)

**www.pascla.org**

**EXECUTIVE MEMBERS of the COMMISSION**

*Cynde Soto – Chair  
Janet Heinritz-Canterbury – Vice Chair  
Carrie Madden – Treasurer  
Dulce Garcia – Secretary  
Steven Echor – Officer at Large*

**MEMBERS of the COMMISSION**

*Wilma Ballew – Board Member (Inactive)  
JoAnn Cannon – Board Member  
Jorge Chuc – Board Member  
Rina Cruz – Board Member*

**MEMBERS of the COMMISSION**

*Lyn Goldfarb – Board Member  
Richard Hernandez – Board Member  
Kevin MacDonald – Board Member  
Jennifer Stark – Board Member*

**COMMISSION EXECUTIVE STAFF**

*Greg Thompson – Executive Director  
Willis Oliver – OM-EA/Board Clerk  
Debi Hight – PASC/Board Counsel*

**IN-PERSON GOVERNING BOARD MEETING**

**Monday, April 8, 2024**

**1:00 PM to 3:30 PM**

**\*\*Meeting Site Location\*\***

**KENNETH HAHN HALL OF ADMINISTRATION  
500 WEST TEMPLE ST. LOS ANGELES, CA 90012  
ROOM 140 (FIRST FLOOR)**

**\*REVIEW INFORMATION SHEET AT END OF AGENDA FOR IMPORTANT INFORMATION  
REGARDING ATTENDING IN-PERSON\***

The board meeting will also be available on Zoom. To participate remotely via your electronic device, click on the link below:

<https://us02web.zoom.us/j/84604442499?pwd=dm1jaEtidko3ajZVZG1xNWNiaElvUT09>

Then enter passcode: 872189

To join the ZOOM meeting by calling in, please follow the instructions below:

Dial: (669) 444-9171 - Please enter the Webinar ID: 846 0444 2499

Then enter the passcode: 872189

**To Provide Written Public Comment:**  
You may submit written public comments by email to:  
[woliver@pascla.org](mailto:woliver@pascla.org)  
by no later than Sunday, April 7, 2024

**To Provide Remote Live Comment:**

Through Zoom, if you wish to speak, you may virtually select the “raise hand” button at the bottom of the ZOOM app, which can be seen by the PASC moderator. You will be called on in the order received to provide verbal comments for up to 3 minutes. You can also provide public comment using the Q&A feature on Zoom when the agenda item is open for public comment.

If you are dialing in by telephone and wish to speak, please press \*9. This will “raise your hand”. Once your name is called to speak, please press \*6 to unmute yourself.

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Notice is hereby given that the Personal Assistance Service Council (PASC) Governing Board will hear, discuss, deliberate and/or take an action upon the following items listed in this notice. The public is invited to provide remote live and written comments as instructed on page 1-2 of the agenda.

**\*ALL AGENDA ITEMS WILL BE TIMED\***

**\*PLEASE BE RESPECTFUL OF THE TIME ALOTTED\***

**ITEMS:**

1. Call to Order / Roll Call ----- (5mins)
2. Per AB 2449, If any Board Member is participating remotely due to an emergency circumstance: MOTION to approve the named board member(s) to participate via teleconference due to emergency circumstances as specified in AB 2449 ----- (2mins)
3. Reading of the Mission Statement and Moment of Silence – *Attachment – B* --- (5mins)
4. A) Comments from the Public on Issues not on this Agenda: The PASC Board has set aside this time for members of the public who wish to comment on items that ARE NOT LISTED ON THIS AGENDA, but are within the jurisdiction of the Board.

**The Brown Act prohibits the Board from taking action on oral requests related to items that are not on the agenda.**

The Board may engage in a brief discussion, refer the matter to staff, and/or schedule the issue for discussion at a future board meeting.

When possible, written public comment received prior to the meeting has been distributed to the board and will be read into the minutes first before taking remote live public comment.

**Public Comment Limited to 3 Minutes Per Person**

- 5. Consent Agenda ----- (5mins)**  
**All matters listed on the Consent Agenda are considered to be routine. The Board may act on these items by one motion following public comment. Only board members may pull an item from the consent agenda for separate discussion and separate vote. Comments taken from the board; comments from the public; motion to approve.**
- a) Minutes – Approval of the February 5, 2024 – *Attachment – C*
  - b) Financial Report – Approval of January 2024 - ADMIN – *Attachment – D-1*
  - c) Financial Report – Approval of January 2024 - NPER – *Attachment – D-2*
  - d) Financial Report – Approval of February 2024 - ADMIN – *Attachment – D-3*
  - e) Financial Report – Approval of February 2024 - NPER – *Attachment – D-4*
  - f) PASC Activities and Outreach – *Attachment – E (APRIL 2024)*
  - g) PASC Performance Measures and Reviews – *Attachment – F-1 (JANUARY 2024)*
  - h) PASC Performance Measures and Reviews – *Attachment – F-2 (FEBRUARY 2024)*
  - i) Public Comment
- 6. Board Chair’s Report – Cynde Soto ----- (30mins)**
- a) General Announcements
  - b) Statewide Public Authority Workgroup
  - c) Communicating with the BOS/DPSS Representatives Update
  - d) Outreach Ad-Hoc Committee - Abilities Expo Update
  - e) Public Comment
- 7. OMB Audit Report Presentation and Motion - Tony Fukuhara – *Attachment – G-1, G-2 & G3 (Motion)*----- (10mins)**
- 8. Executive Director’s Report – Greg Thompson ----- (30mins)**
- a) DPSS-PASC Contract
  - b) ReDesign Inc Network Refresh Quote – Motion to approve the purchase – *Attachment – H-1 Quote & H-2 Motion*
  - c) NITEL Inc. Quote – Motion to approve the purchase *Attachment – I-1 Quote & I-2 Motion*
  - d) Public Comment
- 9. PASC Operations – Luis Bravo ----- (10mins)**
- a) CAPA Sacramento Conference Slide Presentation – *Attachment – J*
  - b) DPSS Marketing Campaign – *Attachment – K-1 (Text Schedule), K-2, K-3, K-4 & K-5 (Flyers)*
  - c) Tele Forums – Julie Lieder – *Attachment – L-1, L-2 & L-3*
  - d) Public Comment
- 10. Legislative Update – Debi Hight ----- (10mins)**
- a) Motion to Authorize the PASC Board Chair to Endorse Legislation – *Attachment – M*
  - b) Legislative Report Update – *Attachment – N*
  - c) Public Comment
- 11. SEIU-2015’s Report – Wendy Duchon/Vernita Randall ----- (10mins)**
- a) Public Comment
- 12. DPSS’ Report – Ying Chan ----- (15mins)**

- a) **Public Comment**
- 13. **Unfinished/Old Business ----- (5mins)**
- 14. **New Business - Future Agenda Items: ----- (5mins)**  
 The Governing Board may discuss and set for action on future agendas, procedural and substantive items relating to the In-Home Supportive Services (IHSS) program, Commission policy and administrative matters.
- 15. **Closed Session ----- (15mins)**  
 a) **(CA Govt. Code Section 54954.5 Personnel Matter)**
- 16. **Mission Moments ----- (5mins)**
- 17. **Adjourn Meeting**

**The Governing Board meeting is operating under the requirements of the Brown Act set forth in Govt. Code Section § 94957.6. The Act generally requires the Governing Board to publicly notice their meetings, prepare agendas, accept public testimony, and conduct their meeting in public unless specifically authorized by the Brown Act to meet in closed session.**

**Note:** Public Comment time is established for the public to address the PASC Governing Board on any matter within its jurisdiction subject to appropriate decorum. The PASC Governing Board may respond to matters raised under Public Comment after all persons wishing to address the Board have been heard. Pursuant to provisions of the Brown Act, no action may be taken on these matters unless they are listed on the agenda or unless certain emergency circumstances exist. The Board may investigate and/or schedule certain matters for consideration at a future PASC Governing Board meeting. Supporting documentation to this agenda is available at the Personal Assistance Services Council, 3452 E. Foothill Blvd. Suite 900, Pasadena, CA 91107; or you can email Willis Oliver at [woliver@pascla.org](mailto:woliver@pascla.org). Assistive listening devices, and agendas in alternate formats are available upon request. In order to assist members of the disability community who would like to request a disability-related accommodation in addressing the board, please make your request at least **five business days** prior to the Board meeting. Please email Willis Oliver, Board Clerk, at [woliver@pascla.org](mailto:woliver@pascla.org). In consideration of persons who may experience chemical sensitivities, all attendees are asked to voluntarily refrain from wearing scented products to the meeting.

***\*\*To be respectful, have efficient discussions, and comply with the Brown Act\*\****

***\*\*Allow all presenters to finish their presentation before asking questions\*\****

***\*\*Raise your hand and wait for the Chair to call on you before speaking\*\****

***\*\*Do not speak if someone else is speaking\*\****

***\*\*Only discuss the issue on the agenda\*\****

**PLEASE SEE IN-PERSON MEETING INFORMATION SHEET**  
**ATTACHED BELOW FOR REQUIREMENTS**  
**OF THE MEETING LOCATION**



PERSONAL ASSISTANCE  
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## Information Sheet The Kenneth Hahn Hall of Administration PASC In-Person Board Meeting

### Location:

**500 West Temple Street, Los Angeles, CA 90012**

- PASC board meetings will be held in **Room 140** (first floor) unless otherwise noted on the Agenda

### Parking:

- Park at the Music Center across the street, pull a ticket and PASC will pay for it.

### Requirements to Participate:

- Masks will be **required** for all those in attendance at the PASC board meeting

### Accessibility:

- Meeting rooms and restrooms are wheelchair accessible

### Food/Beverages:

- **A cafeteria is available on-site on the basement level**
- Personal food containers and beverage vessels are permitted

### Cellular Phones:

- Use of cell phones are restricted to the lobby and outdoor areas to minimize disruption to meetings and working staff

**Please contact Willis Oliver at [woliver@pascla.org](mailto:woliver@pascla.org)  
if there are any questions.**