

PASC - Provider Resource List

Type	Name of Organization	Description	Website	Phone Number
Registry	Personal Assistance Services Council	Registry, Back-Up Registry, Teletown hall	www.pascla.org	1-877-565-4477
	PASC-SEIU Health Plan	Health Plan Eligibility Line	www.pascla.org	1-855-727-2756
IHSS	In-Home Supportive Services Helpline	Call Center for all questions regarding the IHSS program	www.dpss.lacounty.gov	1-888-822-9622
	IHSS Service Desk	Assistance with technical problems with electronic timesheets, telephone timesheets, direct deposit	www.etimesheets.ihss.ca.gov	1-866-376-7066
	Telephone timesheets portal	Telephone automated system to enter timesheets	n/a	1-833-342-5388
	Fraud hotline	To report Fraud or suspicious activity with the IHSS program	fraud@dhcs.ca.gov	1-800-822-6222
Union	Service Employee International Union - SEIU 2015	Union that represents IHSS providers	www.seiu2015.org	1-855-810-2015
	Dental/Vision Plan under SEIU	Dental Plan and Vision Plan for SEIU members	www.seiu2015benefits.org	1-877-421-0177
Abuse	Adult Protective Services (APS)	To report Abuse against dependent adults or seniors	https://hsslacountyprod.wellsky.com/assessments/?WebIntake=A6DCB64F-7D31-486D-88D6-0A8FA7EA505F	1-877-477-3646
	Child Abuse Hotline	To report Abuse against minors	www.dcfslacounty.gov	1-800-540-4000
Public Health	Dept. of Public health	To report cases of Contagious Diseases	www.publichealth.lacounty.gov	1-888-397-3993
	Vector Control	To report cases of infestation, rats, mice, cockroaches, mosquitos	www.publichealth.lacounty.gov	1-888-700-9995
Caregiver Support	Family Caregiver Support Center	Classes/Support	https://www.fcsc.usc.edu/events/category/caregiver-education/list/?tribe-bar-date=Invalid%20date	(888) 366-3294
	California Caregiver Resource Center	Live Stream Caregiver Training	https://www.caregivercalifornia.org/category/live-stream-classes/	(888) 366-3294
Trainings	American Red Cross	CPR/First Aid	https://www.redcross.org/take-a-class	(888) 366-3294
		CNA Classes	https://www.redcross.org/take-a-class/cna	(888)366-3294
Mental Health	NAMI	Video "In Our Own Voice"	https://youtu.be/GgDA1mOKBY	1-800-950-NAMI
		10 Warning Signs of Mental Health Issues in Young Adults	https://www.nami.org/Support-Education/Video-Resource-Library/10-Common-Warning-Signs-of-a-Mental-Health-Condition-in-Teens-and-Young-Adults	1-800-950-NAMI
	Dept. of Mental Health	Information on mental health, crisis response, mobile field response team	www.dmh.lacounty.gov	1-800-854-7771
Mediation/Conflict Resolution	Los Angeles County Commission on Human Relations	List of Resources	https://hrc.lacounty.gov/wp-content/uploads/2020/05/DRP-Fact-Sheet-23October19-Current-as-of-October-2019-1.pdf	(213) 738-2788

Type	Name of Organization	Description	Website	Phone Number
	City Attorney - Mediation Services	Online request for mediation	https://www.lacityattorney.org/mediation	(213) 978-1880
	Asian Pacific American Dispute Resolution Center (APADRC)	Help with mediation and disputes	https://apadrc.org/mediation-services/community-mediation/	(213) 250-8190
Miscellaneous	Child Care Alliance Los Angeles	Help with finding local child care	https://www.ccala.net/	(888)922-4453 or (323) 274-1380
	Volunteer Income Tax Assistance (Consumer Business Affairs)	Free assistance with filing taxes	https://dcba.lacounty.gov/volunteer-income-tax-assistance/	(800) 593-8222
	Los Angeles Metro	Finding schedules and routes of Metro buses and railways	https://www.metro.net/	323-GO-METRO or (323) 466-3876
	New Freedom Transportation Hotline	Assistance for Seniors/ persons with disabilities and transportation	https://newfreedom.lacounty.gov/new-freedom-programs/	(888) 863-7411

PASC updated 8/6/21LG 877-565-4477 3453 E. Foothill Blvd., Suite #900, Pasadena, CA 91107 [www. pascla.org](http://www.pascla.org)