



PASC Governing Board Meeting Minutes August 3, 2015

1) CALL TO ORDER/ROLL CALL

Ms. Navarro called the meeting to order. Mrs. Bardeaux called the roll:

Members present: Mr. Adler, Ms. Becker Kennedy, Ms. Bardeaux, Ms. Belton, Dr. Davila-Castro, Ms. Navarro, Ms. Otero, and Ms. Poole, Ms. Remhild

Members absent: Ms. Boonshaft, Mr. Magady and Ms. Miles

2) READING OF THE MISSION STATEMENT AND MOMENT OF SILENCE – ATTACHMENT B

The mission statement was read by Ms. Otero, and a moment of silence was observed for all requested intentions.

3) COMMENTS FROM THE PUBLIC ON ISSUES NOT ON THIS AGENDA

Sawako Nitao from the Aging Coalition and the Los Angeles County Client Coalition announced that the Older Adult System of Care Committee will be having a meeting on Monday, September 21, 2015.

Sawako Nitao also announced that the San Gabriel Valley Service Center & LA Regional Food Bank will be having a 'Commodity Supplemental Food Program (Food Distribution) on June 22 & August 24, 2015.

Lastly, Sawako Nitao announced that there will be an event at the Pasadena Senior Center on August 15, 2015 titled, 'Come to the Party'.

4) MINUTES – APPROVAL OF THE JULY 3, 2015 MINUTES – ATTACHMENT C

July 3, 2015 minutes approved on motion of Ms. Belton, seconded by Mr. Adler Miles, it passes with one abstention, 8 to 1.

5) FINANCIAL REPORT – APPROVAL OF JUNE 2015 – ATTACHMENT D-1 FINANCIAL REPORT – APPROVAL OF JUNE 2015 NPER – ATTACHMENT D-2

In accordance with California Government Code Section 53646(b)(1), Mr. Wagstaff reported on interest income for June 2015.

June 2015 report approved on motion of Mr. Adler, seconded by Ms. Otero and Ms. Bardeaux, by consensus.

June 2015 report, NPER, approved on motion of Mr. Adler, seconded by Ms. Belton, by consensus.

6) BOARD CHAIR'S REPORT

Ms. Navarro reported on the 25th Anniversary of the ADA celebration and she commented and shared her thoughts on the Tele TownHall call and the Special Olympics.

Ms. Navarro announced that PASC will be doing its next annual report and a page will be dedicated to Ernie Castano and asked that if the PASC Board would like to submit a few words about Ernie to please get it to Mr. Oliver no later than August 15, 2015.

Ms. Navarro announced that there will be PASC Board elections in September.

Several Board members commented on the Board election process and offered ideas.

In response, Ms. Bardeaux recommended that those Board members who wish to run for officer submit a writing statement and get it to Mr. Oliver in time to be included in the next PASC Board packet prior to election and all candidates will be given one minute to make a statement.

Approved motion of Ms. Bardeaux, seconded by Ms. Becker Kennedy, by consensus.

Ms. Bardeaux moved that any person who wishes to run for office submit a written statement and get it to Mr. Oliver in time to have it included in the Board packet prior to elections and during nominations each candidate be given one minute to make a statement without Board members arguing, debating, or interrogating the candidates.

In response to Ms. Bardeaux's motion, Ms. Belton asked, what does the PASC ordinance say about nominating committees?

7) EXECUTIVE DIRECTOR'S REPORT

a) MMR – ATTACHMENT E

Mr. Thompson called Board members' attention to the report in the Board packet.

Mr. Thompson reported on the health plans and total membership enrollment and that there are 44.5% of the providers in LA County that are enrolled in the health plan.

Mr. Thompson reported on the new provider orientation services and the CBI processed for the month of June, which the PASC staff processed approximately 3,000 CBI's and 1,200 subsequent arrest notifications.

Questions were asked in regards to the subsequent arrests and Mr. Thompson addressed them.

In response to Ms. Becker Kennedy, Mr. Thompson stated that he will bring back the total numbers of providers who had tier 2 crimes and disqualified.

In response to several Board members questions regarding subsequent arrest notifications, tier 1 & 2 crimes, Ms. Del Real Gaspar from DPSS stated that the Tier 1 crimes, a consumer cannot get a waiver, however, a consumer can get a waiver for tier 2 crimes.

Ms. Del Real Gaspar stated that once PASC notifies DPSS of a conviction of tier 1 and 2 crimes, DPSS then notifies both the consumer and provider via mail. If a consumer still wants to hire a provider on a tier 2 crime, they would need to request a waiver for that particular provider.

b) ACTIVITY CALENDAR – ATTACHMENT F

Mr. Thompson called Board members' attention to the report in the Board packet.

In response to Ms. Bardeaux's question regarding the Tele TownHall calls, Mr. Thompson stated that PASC called certain consumers based on the type of call and this particular Tele TownHall call, the consumers that were called came from the PASC database and PASC will incorporate providers as well and again depending on the type of call.

Mr. Thompson stated that PASC has a total of 18,921 consumers and 15,557 providers that have been approved for the PASC Registry.

c) ISSUE TRACKING CHART – ATTACHMENT G

Mr. Thompson called Board members' attention to the report in the Board packet and suggested that after the PASC Board elections, that a new list of priorities be developed.

Mr. Thompson reported on the upcoming UCLA research meeting and invited the Board to attend at the PASC office or on conference call on August 10th at 1pm at the PASC office.

In response to several Board members questions and suggestions, Mr. Thompson again would like the Board to come up with a new list of priorities.

In response to Ms. Navarro's question and other Board members, Ms. Del Real Gaspar states that DPSS has a process in place for the emergency preparedness where there is a designation coding for those who are severely impaired and DPSS contacts those consumers when they hear something from either the Fire Department or if there is a fire or extreme weather. The consumers are the 1st people DPSS contacts as well as when the social workers goes to the consumer's homes to do the assessment, part of the assessment is preparing and emergency plan and to ensure that the consumer has an emergency plan in place. This is done at the initial assessment as well as every 2 years if there isn't a change and a document that will be signed by the consumer.

Ms. Gomez from DPSS stated that if a consumer does not have a phone, DPSS will contact the emergency contact for the consumer and that it is the consumer's choice if they would like to be contacted. In addition, there has been cases where DPSS has contacted APS to do a home visit in cases of extreme weather emergencies.

d) PASC UCLA RESEARCH PROJECT – ATTACHMENT H

Mr. Thompson called Board attention to the report in the Board packet.

8) MANAGED CARE COMMITTEE

Ms. Becker Kennedy reported on her mother's experience with nursing homes and managed care facilities and she urged PASC to lobby for legislation regarding paying providers while the consumer is hospitalized.

Mr. Adler responded that PASC needs to get the facts on these issues.

Ms. Belton stated that she will be meeting with Carol Liu's representative and address these questions.

Several Board members shared their opinions and experiences on this topic of nursing home costs.

In response to concerns from Mr. Adler's question, Mr. Thompson agreed to query CAPA members regarding increases in nursing home admissions.

In regards to the above, Mr. Thompson stated to the Board that we need to focus on the IHSS consumers that are in the nursing homes.

9) DPSS REPORTS

Ms. Del Real-Gaspar reported on a question from last month from Ms. Belton, Ms. Del Real-Gaspar stated that on June 19, 2015 the state did send out the NOA to all recipients to inform them on the 7% restoration and the record showed that Ms. Belton was sent the NOA.

Ms. Del Real-Gaspar reported on the status of the customer service training which is still being developed and she will keep the PASC Board abreast with updates.

Ms. Del Real-Gaspar reported from a question from last month from Ms. Becker Kennedy, Ms. Del Real-Gaspar stated that effective July 7, 2015, DPSS has posted the following SOC forms on the DPSS website under the IHSS link, the SOC 426, SOC 426A, SOC 838, and the SOC 840.

Ms. Del Real-Gaspar reported on a question from Mr. Thompson from last month's meeting regarding the possible automation of timesheets and she stated that the DPSS supervisors is requesting more information, or a writing proposal that outlines what he wants to see in the automation.

Mr. Thompson responded that he has addressed these issues with state officials, who stated they are considering a pilot program. Mr. Thompson asked that when DPSS is in conversations with the state, that they would look at CMIPS and consider starting a work-group to look at alternative ways to improve the timesheet process.

Ms. Del Real-Gaspar reported on the new NOA and the hearing rights page that was sent to Mr. Oliver and it was then emailed to the PASC Board via email.

Ms. Del Real-Gaspar reported on an update regarding the PASC Governing Board member term DPSS position expiring October 2015. The application period has closed as of July 27, 2015 and they are no longer accepting applications and they are currently in the interview process.

Ms. Del Real-Gaspar reported on the IHSS Ombudsman line, that effective August 1, 2015 any callers calling will be greeted by the IVR system then they will be transferred to speak to a live person.

In response to Mr. Adler's question, Ms. Del Real-Gaspar stated that she will take back to DPSS and find out if there is some type of tracking mechanism in place to track missed calls.

Ms. Becker Kennedy's requested information on felony notification when a consumer is illiterate: Ms. Del Real-Gaspar agreed to request additional information on this.

Ms. Gomez stated that if a provider has a tier 1 crime, that person becomes automatically ineligible for the IHSS program and they go into CMIPS II and make the provider ineligible. Also, if there is a tier 2 conviction, the recipient has the option of waiving that crime.

Ms. Bardeaux wanted to thank DPSS for their thorough reports and asked if DPSS has heard from the office of the inspector general regarding the cause of the loss of the IHSS timesheets.

In response to Ms. Bardeaux question, Ms. Del Real-Gaspar stated that DPSS has not found out what caused it but she will bring back a follow up report next month.

Ms. Poole stated that the situation that was reported from last month's meeting was handled successfully.

10) SENIOR CONCERNS COMMITTEE

Ms. Belton's report included in Board packet.

Ms. Belton reported that the SCC will be working with DPSS emergency preparedness.

11) LEGISLATIVE COMMITTEE REPORTS

No report given.

12) CICA REPORTS

Ms. Bardeaux reported on an upcoming teleconference regarding the 25th Anniversary of the ADA and Olmstead.

13) NOMINATION COMMITTEE

Mr. Thompson reported that there is nothing in the various policies, laws that prohibits a nomination committee from being formed and it would be treated as a regular standing Ad Hoc committee.

Approved motion of Ms. Bardeaux, seconded by Ms. Remhild/Ms. Belton with 2 abstentions, motion passes by majority, 7 to 2.

That in October a nominations and elections committee be formed to review our By-Laws and Roberts Rules of Order and to compare those with how we've been conducting our nominations and elections in order to determine clarify and follow proper procedures and upon Board approval written guidelines will be established and distributed to all Board members.

Mr. Adler made a friendly amendment which states as follows: that this does not preclude somebody who wanted to run for one position if that person is defeated for that position saying that they would also like to be considered for another position.

14) OLMSTEAD/SSI

Mr. Thompson reported on the last month's Olmstead committee quarterly meeting and that Secretary Diane Dooley was on the Tele TownHall.

Mr. Thompson called Board members' attention to the report on the handout titled "Money Follows Person Rebalancing Initiatives" which was sent to the Board under a separate cover.

Mr. Thompson reported that the Department of Health and Human Services has been working with Los Angeles County Department of Health Services and they have some pilot programs that are increasing the section 8 housing in Los Angeles County which will be broken up into two groups, the homeless and people that are in nursing homes.

In response to Ms. Becker Kennedy's statement, Mr. Thompson reported on the various index in counties in California in regards to accessible housing.

Ms. Becker Kennedy shared her thoughts and thanked Mr. Thompson for a magnificent Tele TownHall.

In response to Ms. Becker Kennedy's question in regards to the Medi-Cal buy out and the index in California, Mr. Thompson stated that he has brought these items up to Olmstead and will come back with an answer.

Mr. Thompson wanted to make a recommendation and remind the PASC Board that it needs to come up with yearly goals which should not exceed 4-5 goals. This will be part of the annual report to the county as well as agenda item for the September Board meeting agenda.

15) SEIU-ULTCW REPORTS

Mr. Tapia distributed his report.

In response to Ms. Becker Kennedy's request to see if the Union can take a look and see if the homecare providers can have the same opportunities as nursing homes in regards to being paid for 7 days while a consumer is hospitalized, Mr. Tapia stated that he will bring an update next month.

In response to Ms. Becker Kennedy's request above, Mr. Thompson stated that he will look into the above request.

16) MISSION MOMENTS

Ms. Bardeaux gave praise to Ms. Heinritz Canterbury and Ms. Watson from PASC who came to the Lancaster area and held a training workshop for consumers and providers on conflict resolutions.

17) NEW BUSINESS – FUTURE AGENDA ITEMS

18) CLOSED SESSION

No closed session

19) OPEN SESSION

No open session

20) ADJOURN

Meeting adjourned by Ms. Belton.

Approved by

Date minutes approved

ACTION POINTS

- **Ms. Bardeaux moved that any person who wishes to run for office submit a written statement and get it to Mr. Oliver in time to have it included in the Board packet prior to elections and during nominations each candidate be given one minute to make a statement without Board members arguing, debating, or interrogating the candidates.**
- **In response to Ms. Becker Kennedy, Mr. Thompson stated that he will bring back the total numbers of providers who had tier 2 crimes and disqualified.**
- **In response to concerns from Mr. Adler's question, Mr. Thompson agreed to query CAPA members regarding increases in nursing home admissions.**
- **In response to Mr. Adler's question, Ms. Del Real-Gaspar stated that she will take back to DPSS and find out if there is some type of tracking mechanism in place to track missed calls.**
- **Ms. Becker Kennedy's requested information on felony notification when a consumer is illiterate: Ms. Del Real-Gaspar agreed to request additional information on this.**
- **In response to Ms. Bardeaux question, Ms. Del Real-Gaspar stated that DPSS has not found out what caused the missing timesheets but she will bring back a follow up report next month.**
- **In response to Ms. Becker Kennedy's question in regards to the Medi-Cal buy out and the index in California, Mr. Thompson stated that he has brought these items up to Olmstead and will come back with an answer.**
- **In response to Ms. Becker Kennedy's request to see if the Union can take a look and see if the homecare providers can have the same opportunities as nursing homes in regards to being paid for 7 days while a consumer is hospitalized, Mr. Tapia stated that he will bring an update next month.**
- **In response to Ms. Becker Kennedy's request above, Mr. Thompson stated that he will look into the above request.**