Electronic Timesheet Overview for Providers

*This <u>optional</u> service is available June 5, 2017

Note: All case and provider information contained in this document is entirely fictitious and any resemblance to real persons, living or dead, is purely coincidental.



New User Registration for Providers and Recipients



Language

English

assword •		
Remember me	Forgot password?	
Lo	gin	
New User	Registration	

First time users will need to register for an account.

Click the *New User Registration* link right under the **Login** button.

Please note that you have the option to select a language (English, Spanish, Armenian or Chinese) from the drop down list before selecting the **New User Registration** link. If you don't see your language, you must complete the registration in English.

Basic Requirements:

In order to enroll and submit timesheets electronically, both the provider and the recipient **must** have the following:

- Valid email address
- Internet access
- Access to one of the following:
 - Smartphone
 - □ Tablet
 - **□** Computer
 - **□** Laptop

To register for this service please use this link on June 5, 2017:

www.etimesheets.ihss.ca.gov

IHSS Website Registration



Welcome

Please Note

To register with this website you must be a provider of In-Home Supportive Services for the In-Home Supportive Services (IHSS) and/or the Waiver Personal Care Services (WPCS) program or be a recipient of either program. Information viewed on this website is only related to IHSS and/or WPCS cases.

Information collected by this website will be used for managing IHSS and WPCS program processes. Your email address will be collected during the registration process and will be used to send you reminders and notices.

To get started, tell us if you are a recipient or a provider?

- I am a Recipient
- I am a Provider

If you are a Recipient, click Recipient. If you are a Provider, click Provider.

Begin Registration Process

Cancel Registration

Important:

To get started, you will choose the option that says *I am a Provider* or *I am a Recipient* and select **Begin Registration Process.***Please note that your personal information is not stored in this website, it is just used for the initial verification against what is sto

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Register Step 1 of 3

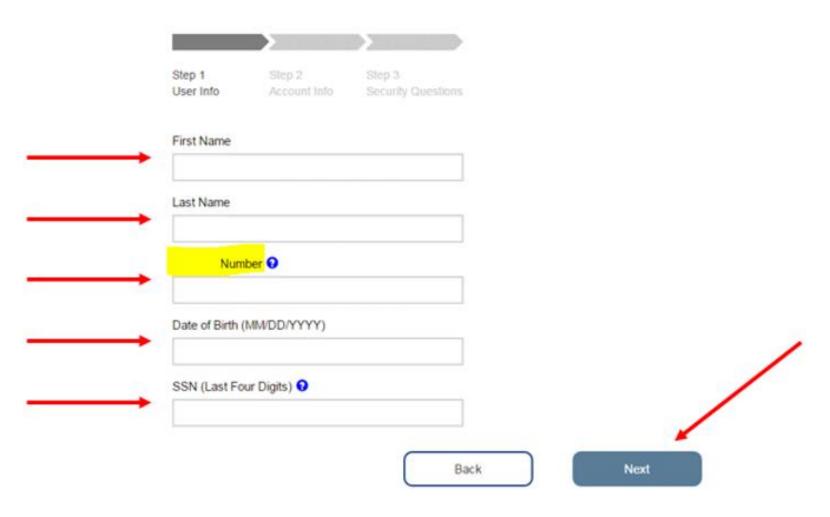


Register

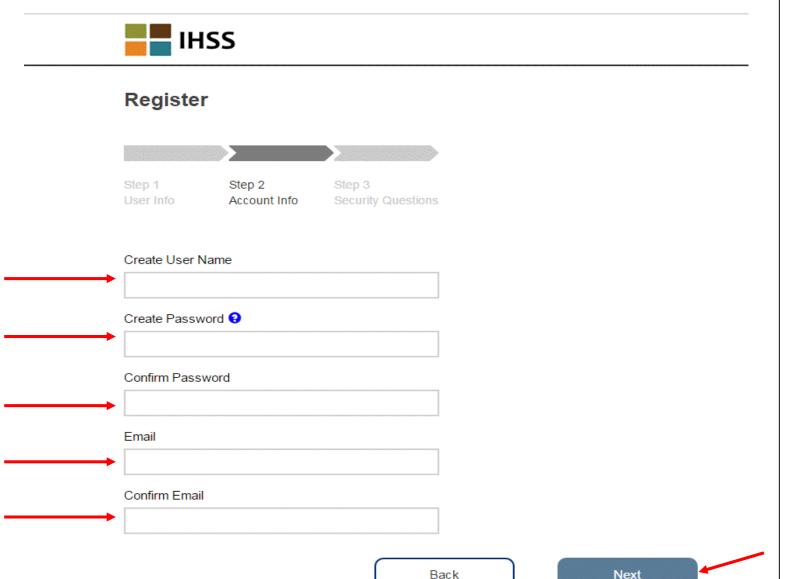
Complete this section by entering your personal information into each field.

Be sure to enter your Provider Number (if you are a Provider) or Case Number (if you are a Recipient).

Select the **Next** button after all of the fields are completed.



Register Step 2 of 3



o Create User Name:

Your user name can be anything you want it to be, but must have at least 6 characters

- Create Password:
 It should be something you can remember. Your password must be at least 8 characters in length, and must include a combination of letters and at least two numbers.
- Confirm Password
 Re-enter the same password as you did above
- Email Address
 Enter your email address. It will be used to send you notifications about your account
- Confirm Email Address
 Enter the same email address as above

Then select the **Next** button.

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Register Step 3 of 3

Step 3

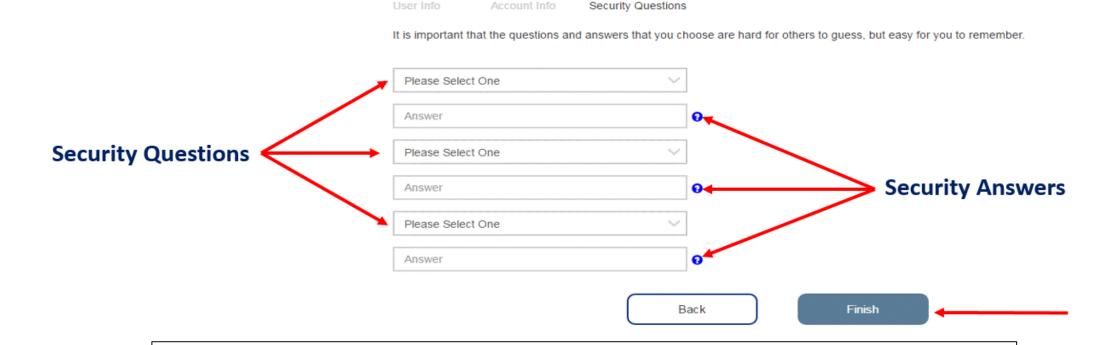




You will choose three different security questions from the drop-down list.

Step 1

Security Questions:



Make sure to choose questions and answers that are hard for others to guess but easy for you to remember.

Once you have selected and answered your three questions, you will select the **Finish** button.

How to Verify Your Account



Please check your email to verify your account.

Check your email and follow the steps in the email to verify your account.

Return to Login Screen

Once you select the **Finish** button on the previous screen, the following email message will be sent to you.

Verify Email Account

IHSS - Welcome! Please verify your email for your Registration.

Thank you for registering with the IHSS Website. To finish creating your account please click on the link below and log in to the application.

Verify my email address and login

Please check your email In-Box for the message sent to verify your account and finish your registration.

When you receive the email and select the Verify My Email Address link and login to verify your account, you will be taken to the IHSS Website-Complete Registration Screen.

IHSS Website – Complete Registration



Complete Registration



Once on this screen you will enter the following:

- o User Name
- o Password
- You will have to answer one of the 3 security questions you used when setting up the account. In this example, the last 5 digits of the driver's license number were used to answer the security question.
- Select Login button

Once your registration is completed and you select the **Login** button, you will go to the home page.

Login

Invite Your Recipient to Enroll for Electronic Timesheets

Send an email invitation to your recipient(s) to enroll in the Electronic Timesheet System.





Electronic Timesheet Enrollment for Phil Pinetreez

You should discuss the use of electronic timesheets with your recipient. You can use electronic timesheets if your recipient agrees to participate in electronic timesheet review.

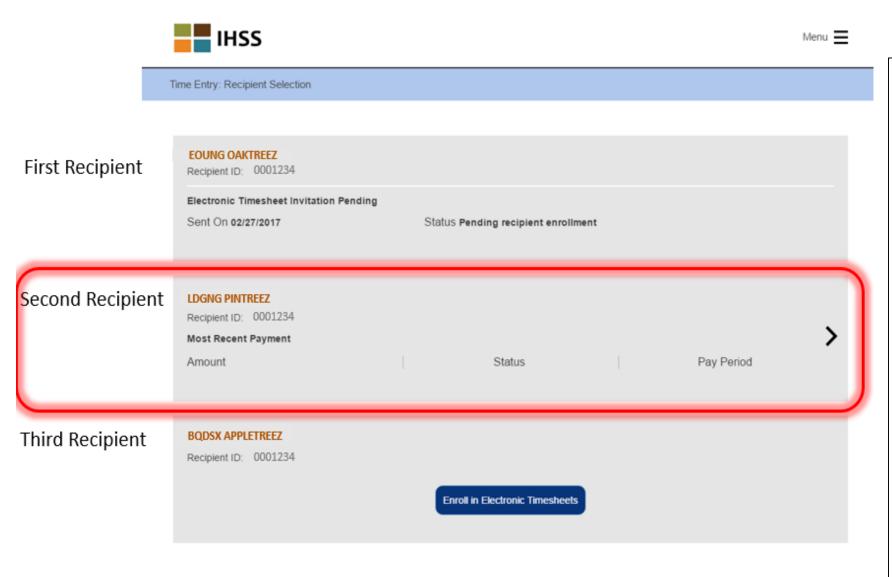
Once your recipient agrees to participate in electronic timesheet review, you will no longer receive paper timesheets. You can stop using electronic timesheets at any time, using the Stop Electronic Timesheets option in the Menu.

By clicking the Enroll button you agree to the use of electronic timesheets. If your recipient is not already enrolled an email invitation will be sent to them at the email address below. If there is no email address shown an email will be sent to you that you can take to your recipient. If your recipient is already enrolled you will receive an email confirming your enrollment and you can begin using electronic timesheets immediately.



Cancel Enroll

Provider Home Page



For Providers:

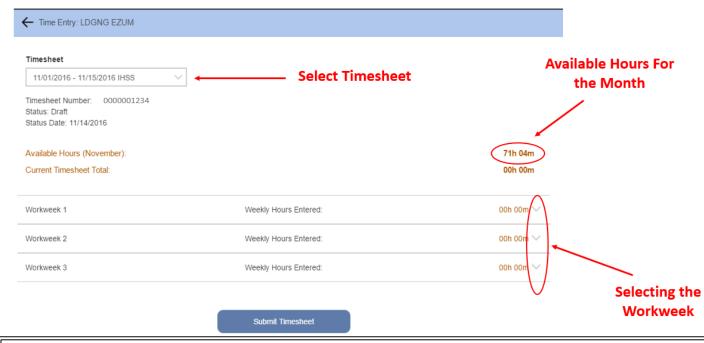
Once you log into the IHSS website you will be taken to this screen *Time Entry Recipient Selection*.

This example shows three Recipients each with a different status.

- The first recipient's status is "pending recipient enrollment" because an invitation has been sent and the recipient hasn't enrolled yet.
- The second recipient has already enrolled in the Electronic Timesheet System so you will be able to enter the time you worked.
- For the third recipient, the provider has not requested that the recipient enroll in the Electronic Timesheet System.

Select the **arrow** to the right of the second recipient's name and you will be taken to the *Time Entry* Screen.

Provider Time Entry



 Select the timesheet from the drop down list for the time period you would like to submit hours.

This screen also shows the available hours for the month.

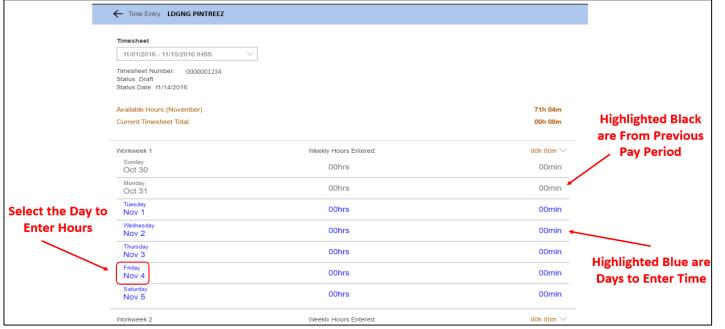
 Select the arrow on the workweek you would like to enter hours.

This will take you to the *Time Entry* Screen.

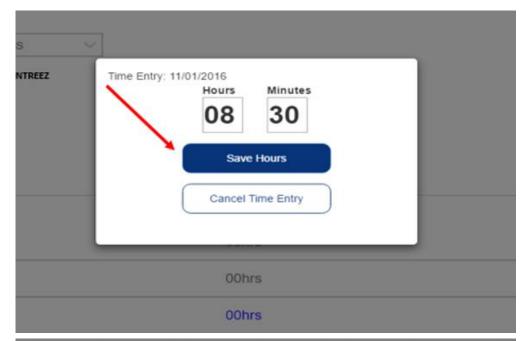
This example shows days highlighted in blue and in black:

- The days highlighted in black are from the previous pay period and have already been submitted for payment.
- The days highlighted in blue are the days you can enter your time worked.
- If your recipient has assigned you hours and you are not scheduled to work on a specific day, that day will be highlighted in black.

Select the day you would like to enter hours worked for. A daily pop-up screen will appear.



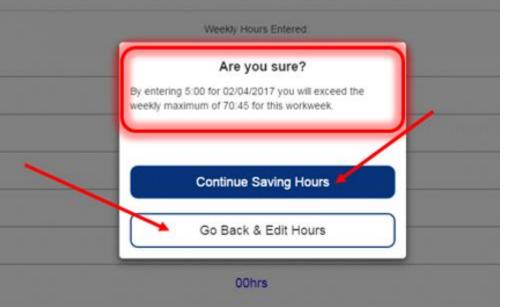
Provider Daily Time Entry



Enter the hours and minutes you worked for the day and select the **Save Hours** button. You will continue to enter all of the hours/minutes for the days and weeks that you worked in the pay period.

When you save the daily time entries, the hours will be updated in Current Timesheet Total.

Once you have entered all of your hours for each day of the pay period you worked, you will then select the **Submit Timesheet** button as shown on the previous page.



If you enter more hours than you are authorized for, a message will appear warning you that you will exceed the weekly maximum hours in that workweek.

If you still want to submit the hours, then you will select the Continue Saving Hours button.

If you made a mistake and want to change the hours entry, then select the *Go Back & Edit Hours* button. This will take you back to the *Time Entry* Screen so you can change the time you entered.

Note: You may receive a violation for exceeding the weekly maximum hours. Also, you can only submit time for available hours on the case. You may not exceed the recipients monthly authorized hours.

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Sign Your Timesheet



