



PASC Governing Board Meeting Minutes February 4, 2013

I. CALL TO ORDER AND ROLL CALL

Ms. Navarro called the meeting to order. Mr. Oliver called the roll:

Members present: Mr. Adler, Ms. Argenta, Ms. Becker Kennedy, Ms. Belton, Mr. Davila-Castro, Mr. MacDonald, Mr. Magady, Ms. Miles, Ms. Navarro, Ms. Otero, Ms. Poole, Mr. Vasquez

Members absent: Mr. Castano

II. READING OF MISSION STATEMENT AND MOMENT OF SILENCE

The mission statement was read by Mr. Vasquez, and a moment of silence was observed for all requested intentions.

III. GENERAL PUBLIC COMMENT

Hugh Hallenberg encouraged the Board to push for an expansion of the program for younger consumers, veterans with disabilities, employment of people with disabilities, and services provided by Access Services.

Sawako Nitao from the LACCC and the Aging Coalition announced that the Coalition will hold an Advocacy & Leadership Training on March 15th. The Healthy Aging Group holds weekly decluttering meetings. Ms. Navarro asked Ms. Nitao to bring flyers for these and any other events to next month's meeting.

IV. DEFERMENT OF JANUARY 7, 2013 MINUTES TO THE MARCH MEETING

Approval of the January minutes deferred to the March meeting.

V. DECEMBER 2012 FINANCIAL REPORT DECEMBER 2012 FINANCIAL REPORT – NPER

December 2012 Financial Report approved on motion of Mr. Adler, seconded by Ms. Becker Kennedy, by consensus. December 2012 Financial Report – NPER approved on motion of Mr. Adler, seconded by Ms. Otero, by consensus.

In accordance with California Government Code Section 53646(b)(1), Mr. Wagstaff reported on interest income for December 2012.

In response to concerns from Ms. Argenta and Ms. Becker Kennedy, Mr. Thompson outlined CORI funding and PASC's responsibilities in the CORI process. **Ms. Becker Kennedy and Ms. Argenta requested additional data on the CORI process; Mr. Thompson noted the data included on the Monthly Management Report, and asked that Board member requests for data not included on this report be sent to him by email.**

VI. CHAIR'S REPORT

Ms. Navarro distributed her report from the recent L.A. Care stakeholders meeting, at which emergency shelter and emergency triage were proposed.

Ms. Navarro is continuing a dialogue with the Pilipino Workers Center on the passage of their Bill of Rights, and was recently interviewed by KJazz radio on her work with C.A.L.I.F. and living with a disability.

Ms. Navarro was asked to co-facilitate the first L.A. Care Consumers Forum, which was attended by approximately 120 people.

VII. EXECUTIVE DIRECTOR'S REPORT

1. MMR

PASC is working to improve its capture of data on all consumers with whom staff members interact, including calls, teleconference attendance, website visitors, YouTube views, etc.

2. PASC OPERATIONS

Mr. Thompson clarified that Ms. Heinritz-Canterbury's primary role is consumer outreach. Consumer attendance at in-person classes has historically been very low; PASC is looking at ways to utilize technology and create grassroots organizations of IHSS consumers throughout the county. Ms. Heinritz-Canterbury is working to organize a volunteer corps of consumers to train to work with other consumers. Mr. Thompson will ask Ms. Heinritz-Canterbury to provide a report at a future Board meeting.

PASC is updating its website to include more interactive features, and has established a Facebook page. A secure section of PASC's website for Board members is being set up for distribution of materials; Mr. Thompson will provide login information to Board members.

3. COORDINATED CARE INITIATIVE

PASC continues to address the ongoing roll-out of Medi-Cal for seniors and people with disabilities, and the expansion of Medi-Cal under the Affordable Care Act.

CCI implementation has been pushed back to September 2013; a revised California Standard of Care has been submitted. The state continues to request an 18-month enrollment period. Comments are due February 6th.

The county's new MOE will take effect in July 2013, and reflects a fixed amount for all long-term supportive services.

Regarding the motions passed at last month's meeting, Mr. Thompson recommended that PASC continue to advocate for improvements by sending letters to state, county, and federal representatives. Mr. Thompson is continuing to discuss these concerns directly with DPSS, L.A. Care and HealthNet. In response to complaints from Ms. Becker Kennedy, Mr. Thompson assured the Board that PASC is pursuing these issues on many fronts, and meeting directly with legislators.

4. LEGISLATIVE REPORT

VIII. DPSS POWERPOINT PRESENTATION – CMIPS II OVERVIEW

Veronica Sigala, Project Manager for the CMIPS II System in LA County, introduced Cynthia Gomez from DPSS and Howard Mack from Hewlett-Packard.

Ms. Gomez presented an overview of Legacy CMIPS and the current timesheet processing system, which is over 25 years old, requires manual payroll processing of approximately 330,000 provider timesheets, and does not support state-mandated provider enrollment requirements.

CMIPS II will be implemented statewide, and will meet all state and federal requirements. It is tentatively scheduled to be implemented in LA County in August 2013. All California IHSS timesheets will be processed at a centralized processing facility in Chico. Automated processes will include application, intake, assessment, case management, Tier I and Tier II crime waivers, and generation of initial timesheets.

Ms. Gomez presented an outline of new payroll processing procedures in CMIPS II and a sample of the new timesheet. Timesheet processing turnaround is currently approximately 14 days; CMIPS II is projected to reduce this turnaround by more than half.

In response to concerns from Mr. Adler, Ms. Sigala reported that DPSS will provide a flyer to providers on how to complete the new timesheet and minimize rejections. Mr. Mack discussed timesheet improvements and resolution of problems after implementation in the three pilot counties. **Mr. Adler requested data on the current percentage of timesheet rejections in the pilot counties, and current processing turnaround; Ms. Sigala agreed to obtain this data and provide it to Mr. Thompson. Mr. Thompson will upload CMIPS II information he receives from the state to the Board site.**

Board members expressed concerns as to the new timesheet's ADA compliance, font size, and compatibility with screen reader software. Ms. Sigala responded that DPSS communicated these concerns to CDSS and CWDA, and **agreed to provide hard copy of the new timesheet to Mr. Thompson.**

Ms. Gomez presented examples of CMIPS II screens to which PASC will have access. PASC will no longer be able to update CORI results in CMIPS II, and will have the capability to upload provider registry data monthly via secure file transfer to CDSS.

PASC will no longer be able to issue timesheets for the Back-up Program. Mr. Thompson expressed his concern that back-up providers will be required to make a second trip to the consumer's home to obtain a signature on their timesheets, and is discussing this issue with DPSS.

Ms. Gomez reported that DPSS conducted a survey of consumers and providers on preferred timesheet training methods, and will partner with the union and PASC to communicate with consumers and providers prior to implementation.

IX. DPSS REPORTS

1. IHSS STATISTICAL FACT SHEET MONTH ENDING OCTOBER 31, 2012

Ms. Tostado-Hernández directed Board members to the fact sheet included in the Board packet.

Ms. Miles thanked Ms. Tostado-Hernández for her diligent assistance in disbursing information to consumers.

2. IHSS CASELOAD SUMMARY

3. PROVIDER AUTHORIZED AND PAID HOURS SUMMARY

X. MANAGED CARE COMMITTEE

On motion of Ms. Becker Kennedy, seconded by Mr. Adler, by consensus, PASC requests 1) provision of instructions and budgets to all managed care plans in the pilot counties at least six months in advance, 2) establishment of robust independent ombudsman services, and 3) restoration of a special circumstances fund.

On motion of Ms. Becker Kennedy, seconded by Ms. Miles, by consensus, PASC will publicize waivers to consumers, and assist them in working with relevant state resources.

On motion of Ms. Becker Kennedy, seconded by Ms. Miles, by consensus, PASC requests that IHSS consumer leaders, including those persons who use ventilators and/or in-home waivers, comprise 15% of L.A. Care and HealthNet policy-level stakeholder groups.

XI. IHSS CONSUMER UNION

Ms. Becker Kennedy reported that the IHSS Consumer Union has discussed with the union the possibility of passing a law preventing cutting of provider hours for the purpose of evading overtime pay in a publicly funded program.

XII. UNION ISSUES

Provider Blanca Carias, member of the union's Executive Board, expressed her concern for ongoing issues with late paychecks and rejected timesheets. Ms. Carias reported that the Negotiating Committee will continue fighting for an additional \$0.15 per hour wage; the Committee feels it is unjust that providers received an increase of only \$0.50 per hour, when an agreement for an increase of \$0.65 per hour was reached between PASC and the union. Mr. Csekey added that the union will be in direct activity with the Board of Supervisors on this issue.

Mr. Csekey distributed a report on late payment and timesheet issues. 79% of late payment calls received by the Member Action Center are from LA County; calls are also tracked by county office. The union will meet with IHSS leadership this week to discuss these issues, and will participate with PASC in a Labor-Management meeting on February 20th.

XIII. MISSION MOMENTS

XIV. NEW BUSINESS

XV. CLOSED SESSION

None.

XVI. ADJOURNMENT

Approved by

Date minutes approved

ACTION POINTS

- Ms. Becker Kennedy and Ms. Argenta requested additional data on the CORI process; Mr. Thompson noted the data included on the Monthly Management Report, and asked that Board member requests for data not included on this report be sent to him by email.
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