



PASC Governing Board Meeting Minutes May 7, 2012

I. CALL TO ORDER AND ROLL CALL

Ms. Navarro called the meeting to order. Mr. Castano called the roll:

Members present: Ms. Becker Kennedy, Mr. Castano, Mr. Davila-Castro, Mr. MacDonald, Mr. Magady, Ms. Miles, Ms. Navarro, Ms. Otero, Ms. Poole, Mr. Vasquez

Members absent: Mr. Adler, Ms. Argenta, Ms. Belton

II. READING OF MISSION STATEMENT AND MOMENT OF SILENCE

The mission statement was read by Ms. Poole, and a moment of silence was observed for all requested intentions.

III. GENERAL PUBLIC COMMENT

Sawako Nitao from the Los Angeles County Client Coalition reported on a man who was beaten in 2011 at a baseball game and sustained a traumatic brain injury.

IV. APPROVAL OF APRIL 2, 2012 MINUTES

Approved on motion of Mr. Castano, seconded by Ms. Miles, by consensus.

V. MARCH 2012 FINANCIAL REPORT MARCH 2012 FINANCIAL REPORT – NPER

Mr. Thompson introduced PASC's financial consultant Greg Wagstaff, who presented the financial reports.

March 2012 Financial Report approved on motion of Mr. Castano, seconded by Ms. Otero, by consensus. March 2012 Financial Report – NPER approved on motion of Mr. Castano, seconded by Mr. MacDonald, by consensus.

VI. SUNSHINE FUND

Item tabled until next month's meeting.

VII. LOS ANGELES COUNTY CONTRACTS COMPLIANCE REVIEW – AUDIT

Mr. Thompson and Mr. Wagstaff presented the Department of Auditor-Controller report, exceptions and recommendations in the areas of expenditures and procurement, fixed assets and equipment, and payroll and personnel; and PASC's responses and actions to date. Approved on motion of Mr. Castano, seconded by Ms. Poole, by consensus with two abstentions. Mr. MacDonald requested that the report be reviewed again in six months; Ms. Navarro agreed.

In accordance with California Government Code Section 53646(b)(1), Ms. Otero reported on interest income for March.

VIII. RESOLUTION: CONDUCT BUSINESS WITH UNION BANK OF CALIFORNIA

In response to concerns from Mr. Magady, Ms. Navarro requested that Board members receive a copy of PASC's check signature policies; Ms. Otero agreed. Item tabled until next month's meeting.

IX. PASC BOARD ELECTION – MEMBER AT LARGE

Ms. Miles was elected Member at Large on nomination of Ms. Becker Kennedy, by consensus.

X. CHAIR'S REPORT

1. SOUTHERN CALIFORNIA CARE CONFERENCE

Ms. Navarro reported on the event held at Cal State Los Angeles, attended by 350 individuals. Ms. Navarro discussed providing access to legislative hearings for LA County consumers by teleconference as an ADA accommodation with a representative from Assembly Member Mitchell's office.

Ms. Navarro and Mr. Oliver reported that an open house for Board members will be held at PASC's new offices in May; Mr. Oliver is polling all Board members to determine a preferred date.

XI. EXECUTIVE DIRECTOR'S REPORT

Mr. Thompson commended PASC's staff members for their facilitating of the move to PASC's new offices.

1. MONTHLY MANAGEMENT REPORT

Mr. Thompson invited input from Board members on the report's format.

2. LA COUNTY DUAL ELIGIBLE PILOT

Mr. Thompson reported that Los Angeles, Orange, San Mateo and San Diego counties have been chosen for this pilot; these comprise approximately 70% of all California IHSS consumers. While consumer protections have been included in this pilot, there is still concern about passive enrollment procedures.

Mr. Thompson reported that the current and future roles of local public authorities is still unclear in the bill regarding statewide realignment expected to be introduced by Senator Steinberg.

3. CA DUALS WORK GROUPS

The governor's May Revise will be released on May 14th; financial projections are expected to be worse than those in January's budget.

Mr. Thompson serves on four dual eligible statewide work groups, addressing integration of IHSS, funding distribution, and communication with consumers. In response to a question from Ms. Navarro, Mr. Thompson reported that CMS has requested feedback on these issues by May 15th. CWDA, CAPA, and CSAC are compiling joint recommendations for submission; the county is also submitting recommendations.

In response to a concern from Mr. Magady, Mr. Thompson reported that PASC has been written into the managed care plans of both L.A. Care and HealthNet, and Mr. Thompson continues to meet with representatives from both companies. **Ms. Navarro requested that L.A. Care and HealthNet be invited to make presentations at future Board meetings; Mr. Thompson agreed.**

Mr. Thompson presented the Chief Executive Officer's response to the governor's dual eligibles proposal, the CEO position on PASC's role, and Maintenance of Effort provision. Mr. Thompson is meeting with Board of Supervisor deputies on these issues.

XII. LEGISLATIVE REPORT

Mr. Hennemann reported that the Assembly Budget Committee has voted to reject the governor's proposed cut to domestic and related services for consumers in shared living situations. The Committee has also voted to reject the April 1st implementation date of the 20% reduction that is still in litigation.

Mr. Hennemann reported on the pending lawsuit regarding Adult Day Health Care Centers. Health plans are expected to take over CBAS centers on July 1st.

AB 1714, which would add to the list of Tier II crimes, has passed through all committees and will be voted on by the Assembly. AB 1841, which would have eliminated a consumer's right to a Tier II waiver, was voted down by the Assembly Human Services Committee. AB 2074, the TeleHealth training program, has not passed out of committee. SB 1503 has not yet been amended to include establishment of a statewide public authority or governing board.

Ms. Navarro asked Mr. Hennemann to contact Assembly Member Mitchell's office regarding Skype access to legislative hearings; Ms. Navarro will email additional information on this issue to Mr. Hennemann.

Ms. Miles commended Mr. Hennemann on PASC's newsletter and legislative information.

XIII. DPSS REPORT

In response to a request from Mr. Adler at last month's meeting, Ms. Tostado-Hernández distributed and reviewed the forms and information currently provided to consumers at homecalls.

In response to a concern from Ms. Miles, Ms. Tostado-Hernández emphasized that social workers can grant extensions for good cause for completion of the medical certification form.

Ms. Becker Kennedy suggested that social workers call consumers to alert them when important pieces of mail are being sent by the state; Mr. Thompson responded that a state work group is addressing this issue.

In response to a concern from Ms. Becker Kennedy, Mr. Thompson and Mr. Hennemann stressed that managed care opt-out/opt-in rights and procedures have not yet been clarified or finalized.

Mr. Davila-Castro suggested that DPSS allow consumers and providers to pick up and return forms in person, rather than by mail, in order to meet deadlines; Ms. Tostado-Hernández emphasized that forms can be sent and returned by fax when necessary.

In response to a concern from Mr. Thompson, Ms. Tostado-Hernández reported that DPSS is working with Mr. Hennemann on a sheet of additional information on the Back-Up Program to provide to consumers.

Ms. Poole reported on consumers who are not receiving return calls from DPSS representatives after leaving repeated messages. Ms. Tostado-Hernández responded that DPSS policy is to try to return calls within 24 hours; Ms. Navarro responded that consumers can call PASC for assistance. Ms. Poole also reported that she received her notice of reassessment in the mail on Saturday for a Monday appointment.

Ms. Miles reported that she generally feels disrespected by DPSS when she calls to inquire about her provider's payments or timesheets; DPSS refuses to discuss these issues with her, because she is not the provider. Ms. Miles emphasized that she is the provider's employer, and asked that this DPSS policy be changed.

XIV. CONSUMER UNION

Ms. Becker Kennedy reported on her recent participation in teleconferences. Ms. Becker Kennedy distributed a National Senior Citizens Law Center report on the ratings of proposed managed care plans, and a California Watch report on Medi-Cal managed care implementation. Ms. Navarro suggested that PASC's website include a link to the Consumer Union website.

XV. UNION ISSUES

Tom Csekey reported that the governor's revenue enhancing initiative has qualified for the November ballot. The union has communicated to the governor that it will not support any further cuts to the IHSS Program.

XVI. MISSION MOMENTS

Ms. Poole reported that her wheelchair recently broke down, and Kaiser was unable to provide a replacement; Ms. Poole had to rent a wheelchair, which she eventually purchased. Ms. Poole has filed a grievance with Kaiser.

Mr. Davila-Castro reported on a provider who sought medical care through the workers' healthcare plan and was not seen by a physician, and requested a report on followups to provider health plan complaints and problems; Mr. Thompson agreed. Mr. Csekey responded that the union is working closely with L.A. Care, and that he has personally followed up on provider issues such as those described. Mr. Thompson responded that PASC has increased its staffing to three full-time employees dedicated to the provider health plan.

In response to a concern from Ms. Miles, Mr. Thompson emphasized that the union's Member Action Center and PASC work together to resolve provider payment issues with DPSS and/or the state. **Ms. Navarro requested that Mr. Csekey provide the Board with copies of the union's wallet cards informing providers of the Member Action Center numbers; Mr. Csekey agreed.**

XVII. NEW BUSINESS

Ms. Navarro distributed an invitation to the 2012 Commissioners Leadership Conference on May 23rd.

XVIII. CLOSED SESSION

None.

XIX. ADJOURNMENT

Approved by

Date minutes approved

ACTION POINTS

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- Ms. Navarro requested that L.A. Care and HealthNet be invited to make presentations at future Board meetings; Mr. Thompson agreed.
- Ms. Navarro asked Mr. Hennemann to contact Assembly Member Mitchell's office regarding Skype access to legislative hearings; Ms. Navarro will email additional information on this issue to Mr. Hennemann.
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