

PASC Governing Board Meeting Minutes October 6, 2014

1) CALL TO ORDER/ROLL CALL

Ms. Navarro called the meeting to order. Mr. Oliver called the roll:

Members present: Mr. Adler, Ms. Bardeaux, Ms. Becker Kennedy, Ms. Belton, Mr. Castano, Mr. Davila-Castro, Ms. Navarro, Ms. Otero, Ms. Poole

Members absent: Ms. Boonshaft, Mr. MacDonald, Mr. Magady, Ms. Miles

2) READING OF THE MISSION STATEMENT AND MOMENT OF SILENCE – ATTACHMENT B

The mission statement was read by Ms. Poole, and moment of silence was observed for all requested intentions.

3) COMMENTS FROM THE PUBLIC ON ISSUES NOT ON THIS AGENDA

Sharonda Capers announced that the NAMI walk will be held on October 11th.

Victoria Emerick reported that she is applying for IHSS, and will be contacting PASC's Registry for assistance with finding providers.

4) MINUTES – SEPTEMBER 8, 2014 MINUTES TO BE RE AGENDIZED AND APPROVED IN NOVEMBER – NOT ATTACHED – ATTACHMENT C

5) FINANCIAL REPORT – APPROVAL OF AUGUST 2014 – ATTACHMENT D-1 FINANCIAL REPORT – APPROVAL OF AUGUST 2014 NPER – ATTACHMENT D-2

In accordance with California Government Code Section 53646(b)(1), Mr. Wagstaff reported on interest income for September 2014.

September 2014 report approved on motion of Mr. Adler, seconded by Ms. Belton, by consensus. September 2014 report, NPER, approved on motion of Mr. Castano, seconded by Ms. Becker Kennedy, by consensus.

In response to questions from Ms. Bardeaux and Ms. Becker Kennedy, Mr. Wagstaff and Mr. Thompson clarified PASC's teleconferencing and robocall budget and costs.

6) BOARD CHAIR'S REPORT

Ms. Navarro reported that she attended an ILC meeting with L.A. Care regarding illegal payments required by physicians from dual eligible recipients.

a) PASC BOARD RETREAT UPDATE

Ms. Navarro reported that the retreat has been postponed to November; Mr. Thompson reported that there were no dates in October that worked for all Board members, and that no

facilitator was available until November. Mr. Oliver will contact Board members regarding available dates in November.

7) EXECUTIVE DIRECTOR'S REPORT

a) MMR – ATTACHMENT F

Mr. Thompson called Board members' attention to the report in the Board packet.

b) LEGISLATION – SB 873 AND SB 878 – ATTACHMENT G

Mr. Thompson reported that AB 485 and SB 1124 did not pass; SB873 was signed by the governor.

Mr. Thompson distributed state data of current provider hours.

c) FACILITATOR FOR RETREAT

Mr. Thompson reported that he has interviewed an individual who has a doctoral degree in business psychology and training in retreat facilitation. Mr. Thompson will forward her biographical information and proposal to all Board members. The proposed cost for her services will be approximately \$4000. Ms. Becker Kennedy and Ms. Navarro have suggested additional potential facilitators; Mr. Thompson will contact them.

Ms. Becker Kennedy asked that information on an October 16th CDSS conference call on waivers be sent to all Board members; Mr. Thompson agreed.

8) SENIOR CONCERNS COMMITTEE

a) LACCOA

b) SENIOR CONCERN COMMITTEE REPORT – ATTACHMENT H

Ms. Igar called Board members' attention to the report in the Board packet.

c) JOHN CVJETKOVIC, DISASTER PREPAREDNESS FOR LA COUNTY, SNAP PRESENTATION

Ms. Navarro requested that the presentation be sent by email to those Board members not in attendance; Mr. Thompson agreed to find out if this is possible.

Mr. Cvjetkovic provided a history of California natural disasters over the past 150 years, and county and city preparedness efforts.

Ms. Igar distributed materials on the SNAP registry for seniors and people with disabilities.

Mr. Thompson reported that he chairs a committee comprising members of CAPA and DPSS addressing IHSS provider work and payment issues in the event of a disaster and sheltering.

9) **MANAGED CARE COMMITTEE – ATTACHMENT I**

a) **“WHAT HAPPENED TO IHSS? WASN’T IT ABOUT KEEPING SENIORS AND PEOPLE WITH DISABILITIES OUT OF NURSING HOMES? WASN’T IT ABOUT KEEPING THEM AT HOME? DID WE MISS SOMETHING?”**

Ms. Becker Kennedy outlined IHSS Consumers Union demands in the attachment, which will be presented at a local hearing held by Senator Beale. Ms. Becker Kennedy asked PASC to consider signing these demands.

Mr. Thompson reported that IHSS workers were excluded from AB 1522, and that budget cleanup bills mandate that providers must be onsite for orientations and that labor organizations be allowed 30 minutes of the presentation.

Ms. Otero provided details on the open public hearing, which will be held on October 9th at City Hall; Ms. Otero will attend.

Mr. Adler stated the following motion: That you submit the position of the PASC to the committee for the hearing on the 9th, based upon the draft that’s before you, but also your own legislative work, and you’ve indicated that you’re in agreement with these principles and priorities. Seconded by Ms. Belton. Approved by consensus.

10) **REGISTRY REVIEW COMMITTEE**

Postponed to next month’s meeting at Ms. Belton’s request.

11) **DPSS REPORTS**

Ms. Gomez reported that DPSS is conducting internal stakeholder presentations for all staff regarding FLSA and overtime rules, to determine best practices and implementation. DPSS will meet with PASC and the union on October 20th to coordinate consumer and provider communication and outreach efforts, and is also working with the state.

Ms. Gomez also reported that no decision has yet been made on the Board vacancy.

In response to concerns from Ms. Becker Kennedy, Ms. Gomez agreed to bring additional information on advance pay to next month’s meeting.

Ms. Bardeaux reported that she has received consumer complaints regarding IHSS caseworkers; consumers have reported that caseworkers don’t answer phones or return phone calls, that provider clerks complain about their caseload, and that consumers are not provided with solutions to their problems. Ms. Gomez responded that the FLSA steering committee is addressing how best to implement new rules without further impacting caseloads. **Ms. Bardeaux requested a teleconference with consumers, providers, and IHSS management before January 1st; Ms. Gomez agreed to take this request to management.**

Mr. Adler asked Ms. Gomez to provide data at next month’s meeting for the past 24 months regarding delays in answering phone calls and response times.

Mr. Adler asked Ms. Gomez to report at next month’s meeting on DPSS information on consumer capability to receive emails and text messages. Ms. Gomez responded that DPSS previously submitted a request for this field, and will check on the status of this request.

Mr. Davila-Castro complimented the work of Hortensia Flores at the IHSS Metro office, and reported on a consumer who has been unable to contact their social worker or payroll clerk for over a month. Ms. Gomez requested that Mr. Davila-Castro provide her with details on this particular case.

Carmen Franco reported on problems with her mother's care through an L.A. Care HMO; Mr. Adler requested that a PASC staff member contact Ms. Franco for more information.

12) SEIU-ULTCW REPORTS

Mr. Tapia reported that the MAC generated 5766 cases in September; 97% were closed. 4177 cases, or 87%, were from LA County; of these, timesheet and payroll issues generated 3900 cases.

13) MISSION MOMENTS

Ms. Becker Kennedy reported on an IHSS consumer who was passively enrolled into Health Net, whose cancer surgery was cancelled.

14) NEW BUSINESS – FUTURE AGENDA ITEMS

Ms. Bardeaux requested that discussion of Board vacancies and Board member attendance be agendaized for next month's meeting; Mr. Adler agreed.

15) CLOSED SESSION

Mr. Adler reported from the closed session: We had a discussion of a litigation matter, which has been resolved.

16) OPEN SESSION

17) ADJOURN

Meeting adjourned on motion of Ms. Belton, by consensus.

Approved by

Date minutes approved

ACTION POINTS

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