

PASC Governing Board Meeting Minutes

July 1, 2013

I. CALL TO ORDER AND ROLL CALL

Ms. Navarro called the meeting to order. Mr. Oliver called the roll:

Members present: Mr. Adler, Ms. Becker Kennedy, Ms. Belton, Mr. Castano, Mr. MacDonald, Mr. Magady, Ms. Navarro, Ms. Otero, Ms. Poole

Members absent: Ms. Argenta, Mr. Davila-Castro, Ms. Miles

II. READING OF MISSION STATEMENT AND MOMENT OF SILENCE

The mission statement was read by Ms. Otero, and a moment of silence was observed for all requested intentions.

III. GENERAL PUBLIC COMMENT

Gerald Phillips, representing Assemblymember Chris Holden, introduced himself.

Sawako Nitao from the LACCC and Aging Coalition announced an upcoming fireworks display in Marina del Rey, and reported on a disabled transportation service in Santa Monica.

IV. APPROVAL OF JUNE 3, 2013 MINUTES

Approved on motion of Mr. Castano, seconded by Ms. Poole, by consensus.

V. MAY 2013 FINANCIAL REPORT MAY 2013 FINANCIAL REPORT – NPER

May 2013 Financial Report approved on motion of Mr. Castano, seconded by Mr. Adler, by consensus. May 2013 Financial Report – NPER approved on motion of Mr. Castano, seconded by Mr. Adler, by consensus.

In accordance with California Government Code Section 53646(b)(1), Mr. Wagstaff reported on interest income for May 2013.

Mr. Adler requested an update on PASC's legal expenses related to the Leon Brown lawsuit; Mr. Thompson asked that a closed session be scheduled to follow next month's meeting to address this and other issues.

VI. CHAIR'S REPORT

Ms. Navarro reported that she, Ms. Poole, and Ms. Otero participated in a meeting last month with DPSS and CDSS regarding implementation of CMIPS II. Ms. Navarro also attended the Managed Care Committee meeting, was part of a Department of Rehabilitation team reviewing an ILC in Northern California, and participated in an IHSS consumer's annual reassessment, which resulted in an increase in hours.

Ms. Navarro announced that Mr. Vasquez has resigned from the Governing Board.

Ms. Navarro provided a copy of the book *An Abundance of Miracles* by Charles Cofield to PASC.

VII. EXECUTIVE DIRECTOR'S REPORT

Mr. Thompson reported that he attended C.A.L.I.F.'s fundraiser.

The governor has signed the budget; PASC is reviewing relevant trailer bills.

In response to questions from Mr. Adler and Ms. Belton, Mr. Thompson clarified the 8% cut that is taking effect.

The Coordinated Care Initiative has been delayed until no sooner than January 2014, and the governor has proposed de-linking the three components.

PASC has signed its MOUs with L.A. Care and Health Net, as well as Amendment 26 with the County.

Mr. Thompson reported that implementation of CMIPS II has been delayed until September; CAPA will tour the new facility in Chico next month. ULTCW is conducting trainings on the new CMIPS II timesheet for an estimated 12,000 providers; PASC is conducting trainings for an estimated 800 providers. The county is currently conducting timesheet trainings only at its new provider orientations, due to a lack of available facilities. PASC has presented to the state its Tele-Timecard Training proposed for July 17th, and has requested funding for the estimated \$3600 cost.

Ms. Belton stated the following motion: That the Board approve that the Executive Director and staff from the PASC fund whatever monies they need to do the training. Seconded by Mr. Adler, approved by consensus.

1. MMR

Mr. Thompson called Board members' attention to the report in the Board packet; Mr. Thompson will bring additional data regarding PASC's contact with consumers to next month's meeting.

2. LEGISLATIVE REPORT

VIII. CONSUMER OUTREACH – JANET HEINRITZ-CANTERBURY

Mr. Thompson reported that Ms. Heinritz-Canterbury is working with the Consumer Corps, which is nearing 80 participants. The Consumer Corps will participate in tomorrow's event regarding the proposed Social Security Chained CPI.

PASC has added a class for IHSS consumers at Rancho Los Amigos National Rehabilitation Center, taught by an IHSS consumer.

PASC's data shows that its most successful way of generating consumer participation in events is through direct phone calling, and is looking at additional ways to utilize this, through meetings with L.A. Care, Harbage Consultants, and HealthNet. Mr. Thompson has begun conducting TeleTalks for small groups.

PASC's new website is live; PASC is able to track all user video views, page hits, and downloads.

Mr. Adler voiced his concerns over DPSS not requesting email addresses from consumers, and stated the following motion: That we once again ask DPSS to ask this question, or to tell us

why they cannot. Seconded by Ms. Becker Kennedy, approved by consensus. Mr. Thompson stated that obtaining consumer email addresses is a priority for PASC, and PASC continues to discuss this at the state and county levels.

Mr. Thompson will send Board members login information to the Board section of PASC's website.

Mr. Adler asked Mr. Thompson to ask all other counties whether or not they have consumer email addresses and how this information is collected; Mr. Thompson responded that he has asked this question previously, and no other counties were collecting email addresses. Mr. Thompson agreed to ask again.

Mr. Thompson reported that L.A. Care and HealthNet recently held a stakeholder meeting; no IHSS dual eligible consumers participated.

In response to questions from Mr. Adler, Ms. Tostado-Hernández reported that CMIPS II has no field for email addresses.

Ms. Becker Kennedy recommended that PASC send the Consumer Union's video regarding new timesheets and conversion chart by email to consumers, providers, and community-based organizations, and that DPSS send PASC's instruction sheet along with timesheets. Mr. Thompson responded that PASC's upcoming training will include each of these.

By point of order, Mr. MacDonald stated that the meeting is not adhering to the agenda, or to time allotments.

Ms. Belton asked for additional information on AB 1217 and AB 241; Mr. Thompson responded that CAPA is tracking their potential long-term effects.

IX. DPSS REPORTS

Ms. Tostado-Hernández reported that DHS has asked DPSS to reduce the provider health plan eligibility criteria to 73 hours; DPSS will work with DHS to request approval from the Board of Supervisors, to take effect in September.

The provider wage has increased to \$9.65, retroactive to January 1, 2013. Provider wages from June 1 to August 1st will be increased to \$10.44, in order to compensate for January through May.

In response to concerns from Mr. Adler, Ms. Tostado-Hernández reported that an email address field for CMIPS II has already been requested at the state level, and agreed to ask Ms. Sigala to address this concern again.

X. MANAGED CARE COMMITTEE

Ms. Becker Kennedy reported that only she and Ms. Poole attended the Committee's meeting. Ms. Becker Kennedy stated their concern that there is no connection between Consumer Corps legislative visits and the Committee's legislative priorities, asked that PASC's weekly emails include legislator phone numbers, and recommended that PASC conduct a Cal MediConnect townhall for consumers with representatives from the National Senior Citizens Law Center and Disability Rights Education and Defense Fund.

XI. IHSS CONSUMER UNION

Ms. Becker Kennedy reported the Consumer Union includes many single mothers who are caregivers, and distributed a statement by one participant.

Ms. Becker Kennedy stated her concern for financial difficulties caused by late paychecks, and IHSS office outgoing messages that instruct callers to call back at another time; Ms. Becker Kennedy researched outgoing messages from all IHSS offices, and has addressed these concerns with Dr. Barber and Mr. Aguilar. Mr. Becker Kennedy suggested revising the outgoing messages to direct callers to their provider clerks.

Mr. Thompson responded that the Managed Care Committee was formed to make recommendations to the Executive Director, not to take actions on their own, emphasized that PASC has incorporated many of the Committee's recommendations, and reported that he met with Ms. Becker Kennedy regarding her concerns for an hour after last month's meeting, and received 100 emails from her in the past month.

In response to questions from Mr. Magady, Mr. Thompson reported that managed care opt-out provisions are discussed with consumers on every teleconference, and by PASC's staff members in the field.

XII. SEIU-ULTCW REPORTS

Ms. Franco reported that the MAC received 8149 calls from June 1st through June 21st; a large number of calls received are regarding payroll and timesheet issues with the Hawthorne and Metro offices. ULTCW is working closely with DPSS and PASC to provide training on the new CMIPS timesheets; in the first week of training, ULTCW trained 1262 providers.

Ms. Franco reported her observation that many provider training attendees are elderly and do not have access to a computer, and suggested that libraries provide free computer training. Ms. Franco also reported that many attendees are unable to write numbers; ULTCW's training includes practice in this area.

XIII. MISSION MOMENTS

XIV. NEW BUSINESS

In response to questions from Mr. Magady, Mr. Thompson clarified the possible effects of opting in/opting out of managed care. Mr. Magady suggested that PASC focus on the effects on IHSS.

Ms. Becker Kennedy reported that a training on What You Should Understand about the CCI will be conducted on July 7th by the National Senior Citizens Law Center, and asked that this be publicized in PASC's E-News. Mr. Thompson responded no.

Mr. MacDonald asked that the minutes reflect that the Board is asking the Chair and officers to meet and organize and set a real format for Board meetings and follow it.

XV. CLOSED SESSION

None.

XVI. ADJOURNMENT

Approved by

Date minutes approved

ACTION POINTS

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- Mr. Adler voiced his concerns over DPSS not requesting email addresses from consumers, and stated the following motion: That we once again ask DPSS to ask this question, or to tell us why they cannot. Seconded by Ms. Becker Kennedy, approved by consensus.
- Mr. Adler asked Mr. Thompson to ask all other counties whether or not they have consumer email addresses and how this information is collected; Mr. Thompson responded that he has asked this question previously, and no other counties were collecting email addresses. Mr. Thompson agreed to ask again.
- In response to concerns from Mr. Adler, Ms. Tostado-Hernández reported that an email address field for CMIPS II has already been requested at the state level, and agreed to ask Ms. Sigala to address this concern again.
- Mr. MacDonald asked that the minutes reflect that the Board is asking the Chair and officers to meet and organize and set a real format for Board meetings and follow it.