

PASC Governing Board Meeting Minutes

May 5, 2014

1) CALL TO ORDER/ROLL CALL

Ms. Navarro called the meeting to order. Mr. Oliver called the roll:

Members present: Ms. Bardeaux, Ms. Belton, Mr. Castano, Mr. MacDonald, Mr. Magady, Ms. Miles, Ms. Navarro, Ms. Otero, Ms. Poole

Members absent: Mr. Adler, Ms. Becker Kennedy, Ms. Boonshaft, Mr. Davila-Castro

2) READING OF MISSION STATEMENT – ATTACHMENT B

The mission statement was read by Ms. Otero.

3) COMMENTS FROM THE PUBLIC ON ISSUES NOT ON THIS AGENDA

Archie Souter from the Los Angeles County Client Coalition announced that the 3rd Annual Innovations and Recovery Conference will be held on June 23rd in Los Angeles.

Larry Mooney from the Los Angeles County Client Coalition reported his observation that IHSS services enhance mental health.

4) MINUTES – APPROVAL OF THE APRIL 7, 2014 MINUTES – ATTACHMENT C-1 MINUTES – APPROVAL OF THE MARCH 10, 2014 MINUTES – ATTACHMENT C-2

April 7, 2014 minutes approved on motion of Ms. Belton, seconded by Mr. Castano, by consensus.

March 10, 2014 minutes approved on motion of Ms. Belton, seconded by Mr. Castano, by consensus.

5) FINANCIAL REPORT – APPROVAL OF MARCH 2014 – ATTACHMENT D-1 FINANCIAL REPORT – APPROVAL OF MARCH 2014 NPER – ATTACHMENT D-2

March 2014 Financial Report approved on motion of Mr. Castano, seconded by Ms. Otero, by consensus. March 2014 Financial Report – NPER approved on motion of Mr. Castano, seconded by Ms. Otero, by consensus.

Mr. Thompson reported that DPSS will submit a one-year amendment to PASC's current contract with LA County; PASC has requested a 1% increase in new provider enrollment funding and a 1.5% increase in general administrative funding.

In accordance with California Government Code Section 53646(b)(1), Mr. Wagstaff reported on interest income for March 2014.

6) BOARD CHAIR'S REPORT

Ms. Navarro reported that CALIF participated in a LILAC stakeholder's summit at Rancho Los Amigos National Rehabilitation Center, attended by approximately 40 ILC and advocacy representatives.

Ms. Navarro reported that legal action against the 75-hour mandatory provider training is moving forward with LA County advocacy groups.

7) EXECUTIVE DIRECTOR'S REPORT

a) MMR – ATTACHMENT F

Mr. Thompson called Board members' attention to the report in the Board packet.

Ms. Miles requested that data on requests for emergency services and full-time/part-time services be added to future reports; Mr. Thompson agreed.

Mr. Thompson reported that PASC's peer mentors are making phone calls to Registry consumers to update their information and obtain consumer input; Mr. Thompson will add data on these calls to future reports. Ms. Heinritz-Canterbury reported that six peer mentors are currently making calls, including Ms. Bardeaux and Ms. Poole; training for additional callers is being scheduled, and positions are not advocated.

PASC is upgrading its computer licenses and equipment and improving its backup systems; Mr. Thompson commended PASC staff members for their work on this project.

b) CAPA

Mr. Thompson reported that he will begin uploading CAPA's and PASC's legislative letters, other letters he sends at the Board's request, and Board meeting materials to the Board section of PASC's website.

c) 75 HOUR INITIATIVE

Mr. Thompson outlined the state's minimum wage increases, and how these will affect the IHSS Program. As the Board requested at last month's meeting, Mr. Thompson has drafted a position statement being reviewed by Mr. Fisher.

In response to questions from Ms. Belton, Mr. Thompson outlined IHSS funding and wage issues relative to this proposed initiative.

d) TELE TOWN HALL

Mr. Thompson reported that PASC has received positive feedback on its Tele Town Halls, and other organizations are considering holding similar calls. Individuals have been recruited for PASC's Consumer Corps and Peer Mentor programs through these calls. The next Tele Town Hall is scheduled for May 14th, and will focus on Cal MediConnect. CareMore has approached PASC about sponsoring this call, and Mr. Thompson recommends that the call be conducted jointly by PASC, CareMore, and an advocacy group, funded by CareMore.

Mr. MacDonald recommended that PASC establish consistent criteria for Tele Town Hall sponsorship across all participating organizations, and that no one organization sponsor more than one call per year. Mr. Thompson emphasized the importance of PASC's maintaining positive relationships with the health plans in the coming years.

Mr. MacDonald stated the following motion: “To establish the criteria for sponsorship of the Tele Town conference calls, with the Executive Director detailing the exact operation of that.” Seconded by Ms. Belton, approved by consensus.

8) CAL MEDICONNECT NOTICES: AMBER CUTLER – NATIONAL SENIOR CITIZEN LAW CENTER

Mr. Thompson introduced Ms. Cutler, who distributed a timeline for Cal MediConnect enrollment and copies of the 90-, 60-, and 30-day notices.

Ms. Cutler reviewed the procedures for distributing notices and enrollment dates for individual populations, outlined the choices consumers will have once they receive these notices, and eligibility for these choices. Ms. Cutler reported that the words “opt out” are not used on the notices, because many individuals do not understand this term. The notices have undergone multiple stakeholder reviews since 2013. The state has committed to further revisions to the notices and choice form, which are currently being re-drafted and will be beneficiary tested by IHSS consumers. The revised notices will not be available until August or September, because of beneficiary testing and the need for translation into LA County’s 12 threshold languages. In addition to the notices, individuals will receive FAQs, a guide booklet, and a choice booklet.

In response to questions from Mr. Thompson and Board members, Ms. Cutler reported that individuals can disenroll from Cal MediConnect at any time for any reason, effective the first day of the following month. Health plans are setting up call centers for doctors to contact to verify enrollment/disenrollment in a plan, if services are needed before changes have been processed.

Ms. Cutler and Mr. Thompson reported that 36,000 notices have been mailed for those who become eligible on July 1st; notices will be mailed to a total of 256,000 individuals, for an enrollment limit of 200,000 in a planned three-year demonstration.

Ms. Cutler praised the Cal MediConnect Ombuds Program; the ombudsman number is listed on the 60-day and 30-day notices, for issues with accessing care, billing, and continuity of care. In LA County this program is conducted by the Neighborhood Legal Services Program, which provides attorneys and paralegals to assist consumers individually, and tracks and reports issues to the state. Ms. Cutler also recommended contacting the Center for Healthcare Rights in Los Angeles, which provides enrollment counseling and assistance with making choices and completing the choice form. Provider directories will not be mailed, because of their size and constant changes; provider directories can be accessed online or by calling the health plans or the Center for Healthcare Rights.

Ms. Cutler reported that individuals with October, November, and December birthdays will receive a state notice of a voluntary enrollment period. Three individuals enrolled voluntarily during the month of April. Individuals may enroll early, but may not opt out until they receive the 90-day notice.

In response to a question from Ms. Belton, Ms. Cutler reported that outreach and education on Cal MediConnect is being conducted by the NSCLC, the Neighborhood Legal Services Program, the Center for Healthcare Rights, and the state, through Harbage Consulting. The NSCLC has created a communications workgroup to track these efforts. New American Media is hosting radio and print media events, and NSCLC representatives have appeared on radio programs.

9) LACOA – MARGARET BELTON

Ms. Belton reported that the 5th Annual Summit on Aging will take place on May 8th in Los Angeles.

10) MANAGED CARE COMMITTEE

11) DPSS REPORTS

Ms. Tostado-Hernández distributed an IHSS fact sheet on CCI and Cal MediConnect, and reported that Mr. Adler and Ms. Becker Kennedy recently attended a commission meeting on this issue.

In response to a question from Mr. Thompson, Ms. Tostado-Hernández reported that she has not yet received a response from the Executive Office on the Managed Care Committee's questions regarding the county's position on several issues.

Mr. Thompson reported that he sent a letter to IHSS deputies, informing them of PASC's concerns and asking for their position, as requested by the Managed Care Committee.

Ms. Tostado-Hernández reported that DPSS staff has received training in CCI and Cal MediConnect.

12) SEIU-ULTCW REPORTS

Ms. Kensinger distributed statistical information, and reported that PASC and DPSS met with the union's management team on April 30th.

Mr. Thompson reported that he contacted SEIU-ULTCW, asking for their position on the 75-hour training, and that Ms. Butler responded that the union has voted not to take a position on this issue.

In response to questions from Mr. MacDonald, Mr. Thompson reported on a pending Illinois Supreme Court case regarding mandatory union agency fees.

13) MISSION MOMENTS

None.

14) NEW BUSINESS – FUTURE AGENDA ITEMS

Mr. MacDonald requested information at next month's meeting on Board member terms, term limits, and length of service; Ms. Navarro agreed.

Ms. Bardeaux requested information on each Board member's duties and committees; Ms. Navarro agreed.

Ms. Belton requested that the Board look at and prioritize Board objectives. Mr. MacDonald reported that, in the January closed session, the Board suggested that Mr. Thompson look at the strategic plan and develop draft objectives. Mr. Thompson agreed to agendize this issue for next month's meeting.

Ms. Miles requested a table of Board motions with actions taken and future goals and timelines with regard to these motions. Ms. Navarro responded that this will be part of the Executive Director's report, the Chair's report, and committee reports.

15) CLOSED SESSION

Ms. Navarro reported from the closed session that the Executive Director provided an update on the Yau vs PASC lawsuit. The Board authorized the Executive Director and PASC Attorney to negotiate on their behalf.

16) OPEN SESSION

None.

17) ADJOURN

Approved by

Date minutes approved

ACTION POINTS

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