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Important Information on Your Medicare and Medi-Cal: Cal MediConnect Program Now Available to you

You are getting this letter because you have BOTH Medicare and Medi-Cal. You will now have new choices to meet your health care needs.

You may choose to enroll in a Cal MediConnect plan. Cal MediConnect plans will combine your Medicare and Medi-Cal benefits into one plan. Enrollment into a Cal MediConnect plan is voluntary.

If you do not choose to enroll, your health care will not change right now. However, you will not receive the additional benefits of Cal MediConnect.

How does a Cal MediConnect plan help me?

Enrolling in a CalMediConnect plan in Los Angeles County will:

- Keep your Medicare and Medi-Cal benefits with no extra costs.
- Keep all of the services or benefits you receive now.
- Ensure Cal MediConnect doctors, specialists, and other approved providers will work together to get you the care you need.
- Give additional transportation and vision benefits.

Your choices are:

1. **Enroll in a Cal MediConnect plan.** These plans cover both Medicare and Medi-Cal benefits as well as additional transportation and visions benefits. You may have to choose new doctors or other approved providers. Some providers shouldn't change, like those for Medi-Cal services such as In-Home Supportive Services (IHSS), Multipurpose Senior Services Program (MSSP), Community-Based Adult Services (CBAS), and nursing home care.
2. **Enroll in the Program of All-Inclusive Care for the Elderly (PACE).** You may be eligible to join PACE if you are 55 or older and need a higher level of care in order to live at home. PACE provides all Medicare and Medi-Cal benefits plus some extra services to help seniors who have chronic conditions live at home. You may have to choose new doctors and other providers.
3. **Take no action at this time.** If you choose to take no action at this time, your health care won't change right now. Later this year, changes will be made to how you get your health care. You should watch your mail for blue envelopes from Health Care Options with more information about these changes and the choices you will have.

What should I do now?

- Share this letter with your family or someone who knows about your health care needs.
- Talk to your doctors and other providers to see which health plans they work with.
- If you are interested in joining a Cal MediConnect health plan, please contact Health Care Options at 1-844-580-7272 (TTY: 1-800-430-7077).

For help or more information

If you want to talk to a health insurance counselor about these choices, call the **California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222 (TTY: 711).**

If you have questions about Medicare, call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

If you want to select a Cal MediConnect plan or get this letter in another language or alternate format – like large print, audio, or Braille, please call Health Care Options Monday - Friday 8 am – 5 pm at 1-844-580-7272 or TTY: 1-800-430-7077.

If you need further help, call the Cal MediConnect Ombudsman at 1-855-501-3077.