

IHSS - CMIPS II Fact Sheet

System Rollout

Pilot (1):	
CDSS	
Merced	30-Jul-12
Yolo	
Pilot (2):	
San Diego	4-Sep-12
Group 1:	
Alameda	
Contra Costa	
Fresno	
Kern	
San Francisco	4-Mar-13
Santa Cruz	
Solano	
Stanislaus	
Group 2:	
Butte	
Del Norte	
Glenn	
Humboldt	
Lake	
Marin	
Mendocino	
Napa	
Nevada	
Orange	
Placer	
Plumas	1-May-13
Riverside	
San Bernardino	
San Mateo	
Santa Clara	
Shasta	
Sierra	
Sutter	
Tehama	
Trinity	
Yuba	
Group 3:	
Los Angeles	31-Jul-13
Group 4:	
Alpine	
Amador	
Calaveras	
Colusa	
El Dorado	
Imperial	
Inyo	
Kings	
Lassen	
Madera	
Mariposa	
Modoc	
Mono	4-Nov-13
Monterey	
Sacramento	
San Benito	
San Joaquin	
San Luis Obispo	
Santa Barbara	
Siskiyou	
Sonoma	
Tulare	
Tuolumne	
Ventura	

In-Home Supportive Services New System Implementation

The In-Home Supportive Services (IHSS) Case Management, Information and Payrolling System II (CMIPS II) replaces Legacy CMIPS, the existing automated statewide system that performs payroll and case management functions for all IHSS providers and recipients. The current Legacy CMIPS vendor, Hewlett Packard (HP), who is also the CMIPS II vendor, has operated the CMIPS system since its inception in 1979.

CMIPS II began pilot implementation with Yolo and Merced counties on July 30, 2012, followed by San Diego county September 4, 2012. Group 1 counties (Alameda, Contra Costa, Fresno, Kern, San Francisco, Santa Cruz, Solano, and Stanislaus) successfully implemented the CMIPS II application on March 4, 2013.

CMIPS 2 will be implemented in the 22 Group 2 counties (in blue on the left side of the page) on May 1, 2013.

The remaining 25 counties are scheduled to implement later, in two groups as shown to the left in the System Rollout column.

With the implementation of CMIPS II, significant changes for IHSS providers will include a new timesheet, and timesheet processing will move from the local county IHSS office to a statewide Timesheet Processing Facility (TPF) in Chico, CA. Providers will mail their timesheets to the TPF rather than to their local county office. Timesheets arrive at the TPF and are scanned into CMIPS II. This allows counties to view the timesheet in order to assist providers to resolve any timesheet issues and respond to provider inquiries regarding timesheet/payroll questions, just as they do today.

Public Outreach notices were mailed to both IHSS providers and recipients in each Group 2 county in early April. These notices advised providers and recipients about the new CMIPS II timesheet and provided instructions for completing the timesheet and sending it to the new statewide TPF in Chico. The notices also reiterated the program rules related to timesheet submission. These notices have been posted on the California Department of Social Services (CDSS) website <http://www.cdss.ca.gov>, as well.

IHSS providers or recipients who have questions regarding timesheets or payroll should contact their local county IHSS office. As of May 1, 2013, several existing help desks for providers will be combined into a single Provider Assistance Help Line that will respond to questions regarding direct deposit, wage garnishments, and CMIPS II timesheet status. The contact phone number is listed below.

Contact Information

Provider Assistance Help Line: 866-376-7066