



## PASC Governing Board Meeting Minutes May 3, 2010

### **I. CALL TO ORDER AND ROLL CALL**

Ms. Otero called the meeting to order. Ms. Park called the roll:

Members present: Ms. Becker Kennedy, Ms. Belton, Mr. Castano, Dr. Davila-Castro, Ms. Heinritz-Canterbury, Mr. MacDonald, Mr. Magady, Ms. Navarro, Ms. Otero, Ms. Park, Ms. Varga, Mr. Vasquez

Members absent: Mr. Adler, Ms. Argenta

### **II. READING OF MISSION STATEMENT AND MOMENT OF SILENCE**

The mission statement was read by Mr. Castano, and a moment of silence was observed.

### **III. PUBLIC COMMENT**

Helmy El-Mangoury, President of Certifix Live Scan, reported that many Live Scan providers were not on the previous list provided by PASC, and asked PASC to undertake a formal bid process for onsite mobile Live Scan providers.

### **IV. APPROVAL OF APRIL 5, 2010 MINUTES**

**Minutes of April 5, 2010 approved on motion of Mr. Castano, seconded by Ms. Belton, by consensus.**

### **V. CHAIR'S REPORT**

Ms. Otero called Board members' attention to changes in the agenda format and welcomed feedback. Ms. Otero emphasized the time limits of each agenda item, and encouraged Board members to keep their comments brief.

Ms. Otero distributed information on the upcoming Capitol Action Day on May 26th in Sacramento. CICA will conduct training on May 25th.

### **VI. EXECUTIVE DIRECTOR'S REPORT**

Mr. Thompson reported on his attendance at the Independent Living Centers' System Change Meeting, his participation on an Abilities Expo panel, and his attendance at the recent CAPA meeting. Mr. Thompson continues to make monthly legislative visits in Sacramento, and recently met with a representative of Senator Romero. Mr. Thompson, Ms. Varga, and Ms. Heinritz-Canterbury recently met locally with Senator Price.

Mr. Thompson reported that PASC received 25,000 calls during the month of March, and continues to analyze call data to better meet consumers' needs. 70% of calls to the new provider information line are now answered live.

Ms. Heinritz-Canterbury distributed copies of an economist's report on the proposed IHSS cuts.

### **VII. MARCH 2010 FINANCIAL REPORT MARCH 2010 FINANCIAL REPORT – NPER**

Presented by Mr. Golledge. **March 2010 Financial Report approved on motion of Mr. Castano, seconded by Ms. Belton, by consensus.**

**March 2010 Financial Report – NPER approved on motion Mr. Castano, seconded by Ms. Belton, by consensus.**

In accordance with California Government Code Section 53646(b)(1), Mr. Golledge reported on interest income for March.

Ms. Heinritz-Canterbury reported that she, Ms. Varga, Mr. Castano, and Mr. Golledge convened an ad hoc finance committee meeting, and concluded that PASC should look at additional staffing in the future to increase its consumer outreach.

## VIII. DPSS REPORTS

Naomi Tostado-Hernández reported that 105,069 of 140,000 current providers have completed the orientation process: 91,741 at appointments, 5205 at home visits, and 8123 at district offices. 40,126 providers are pending orientation. 65,500 providers have cleared the CBI; only 83 have failed.

In response to a question from Mr. Davila-Castro, Ms. Tostado-Hernández reported that DPSS keeps records on fraud referrals reported to the state. **Mr. Castano requested that this data and number of resulting convictions be provided to PASC; Ms. Tostado-Hernández agreed.** Mr. Golledge reported that PASC received two reports of fraud in the past year; these were referred to DPSS.

**Ms. Heinritz-Canterbury requested a report at the June meeting on the use of MorphoTrak cameras by social workers. Ms. Heinritz-Canterbury moved that PASC write a letter to DPSS registering its opposition to the MorphoTrak pilot; Ms. Navarro seconded the motion. Motion passed.**

Point of order: Mr. MacDonald voiced his opposition to voting on an issue which was not on the agenda and on which the board has no information.

## IX. PROVIDER ORIENTATIONS (DPSS/PASC)

### 1. NEW PROVIDERS

Mr. Thompson reported that DPSS has requested an additional 59,000 provider packets from PASC.

Mr. Thompson reported that the county will no longer allow an onsite mobile Live Scan vendor at PASC's orientations. PASC will now distribute a list to providers of the approximately 250 total Live Scan vendors in LA County.

**Ms. Becker Kennedy requested that information be gathered on the timeframe for new providers to begin receiving payment; Mr. Thompson agreed.**

### 2. EXISTING PROVIDERS

## X. PASC ACTIVITIES AND ISSUES

### 1. MONTHLY MANAGEMENT REPORT

Mr. Thompson presented the report for the month of March.

In response to a question from Ms. Heinritz-Canterbury, Mr. Thompson reported that 12 consumers have been identified to participate in a consumer focus group; PASC and DPSS are also discussing the possibility of conducting a joint consumer survey.

**Ms. Varga requested additional information on the percentage of providers who have joined the Registry; Mr. Thompson agreed.**

### 2. CONSUMER OUTREACH

#### a. ASSEMBLYMEMBER PEREZ CONSUMER FORUM

Mr. Thompson reported that Assemblymember Perez is conducting statewide forums, one of which will be held in Reseda on May 7th. PASC has contacted his office to offer its assistance and consumer participation. **Ms. Otero requested that information on this forum be sent to all Board members; Ms. Varga agreed.**

#### b. SENATOR PRICE CONSUMER FORUM

Mr. Thompson reported that Ms. Varga and Kristine Choulakian, Coordinator, Project Planning and Quality Control, are working with Senator Price's office to conduct a consumer forum.

**Ms. Becker Kennedy urged Mr. Thompson to offer teleconferencing in conjunction with consumer forums; Mr. Thompson agreed to look into this.**

Mr. Thompson asked the Board to consider forming a Consumer Outreach Committee. Ms. Heinritz-Canterbury, Ms. Becker Kennedy, Ms. Varga, Mr. Davila-Castro, and Ms. Navarro expressed their interest in serving on this committee.

Ms. Belton suggested that the Board write a letter of commendation to staff members for their recent work.

**Ms. Belton requested materials to be used in legislative meetings with her senator and assemblymember. Ms. Otero agreed to work with Mr. Thompson and staff members to distribute talking points to all Board members,** and emphasized that the comments of Board members speaking on behalf of PASC must be consistent.

Mr. Thompson suggested that Board members work with him on a Legislative Committee. Ms. Belton expressed her interest in chairing this committee; Ms. Becker Kennedy, Ms. Varga, Mr. Castano, and Ms. Navarro volunteered to serve on the committee.

Ms. Belton urged PASC to send representatives to the upcoming Capitol Action Day; Ms. Varga, Ms. Heinritz-Canterbury, and Ms. Navarro responded that they will attend.

Ms. Otero clarified that PASC will pay for Board members' attendance, through AB 1682 funds.

### **3. LEGISLATIVE REPORT**

Beau Hennemann, Supervisor, Programs and Public Relations, reported that AB 1801 did not progress through committee. AB 1970 has been amended to add protections for providers providing services in an emergency situation. SB 886 has progressed through committee. Mr. Hennemann is attempting to obtain clarification from Senator Liu's office on SB 891.

Mr. Hennemann reported that former Senator Maldonado's bills are not expected to receive sponsorship.

## **XI. UNION ISSUES**

Faith Culbreath, ULTCW Director of External Affairs, distributed copies of information sent to providers by mail, at regional meetings, and in the newsletter, alerting them to complete their background checks. Robocalls will be made to providers over the next two weeks; Member Action Center representatives also discuss background checks with all callers.

Ms. Culbreath reported that the union will hold legal clinics for providers from May 6th-8th and May 13th-16th; an expungement orientation will follow at a later date.

Ms. Culbreath reported that the union lobbies weekly in Sacramento, and has identified three tiers of legislators for targeted lobbying and campaigning through May 31st.

Ms. Culbreath also announced that the union will provide accessible buses and vans for transportation to Capitol Action Day. **Ms. Varga requested that Ms. Culbreath forward this information to Mr. Thompson; Ms. Culbreath agreed.**

**Ms. Heinritz-Canterbury requested a report from Mr. Thompson on the 1115 Waiver at the June Board meeting; Mr. Thompson agreed.**

**Ms. Navarro and Ms. Becker Kennedy suggested that the union partner with PASC and disability rights organizations on legislative visits and lobbying; Ms. Culbreath agreed.**

**Mr. Magady noted that the Beacon Economics report used by the union incorrectly identifies the name of the IHSS Program; Ms. Culbreath agreed to address this.**

In response to a question from Ms. Heinritz-Canterbury, Ms. Culbreath reported that the union's Member Action Center has received approximately 60,000 calls in the past 30 days.

## **XII. MISSION MOMENTS**

## **XIII. NEW BUSINESS**

Ms. Navarro suggested that PASC staff members develop a curriculum for Board members of issues relevant to IHSS, to be presented quarterly by guest speakers who are experts in their fields. Ms. Belton requested that guest speakers participate in each month's meeting. Ms. Varga suggested that staff members provide Board members with timely information packets.

In response to Ms. Otero's request for feedback on the agenda, Ms. Varga suggested that a time for public comment be placed later on the agenda, and that the agenda clearly state that public comment is welcome following Board discussions.

## **XIV. CLOSED SESSION**

None.

## **XV. ADJOURNMENT**

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Yungsohn Park, PASC Board Secretary

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Date minutes approved

## **ACTION POINTS**

- Ms. Tostado-Hernández reported that DPSS keeps records on fraud referrals reported to the state. Mr. Castano requested that this data and number of resulting convictions be provided to PASC; Ms. Tostado-Hernández agreed.
- Ms. Heinritz-Canterbury requested a report at the June meeting on the use of MorphoTrak cameras by social workers. Ms. Heinritz-Canterbury moved that PASC write a letter to DPSS registering its opposition to the MorphoTrak pilot; Ms. Navarro seconded the motion. Motion passed.
- Ms. Becker Kennedy requested that information be gathered on the timeframe for new providers to begin receiving payment; Mr. Thompson agreed.
- Ms. Varga requested additional information on the percentage of providers who have joined the Registry; Mr. Thompson agreed.
- Mr. Thompson reported that Assemblymember Perez is conducting statewide forums, one of which will be held in Reseda on May 7th. Ms. Otero requested that information on this forum be sent to all Board members; Ms. Varga agreed.
- Ms. Becker Kennedy urged Mr. Thompson to offer teleconferencing in conjunction with consumer forums; Mr. Thompson agreed to look into this.
- Ms. Belton requested materials to be used in legislative meetings with her senator and assemblymember. Ms. Otero agreed to work with Mr. Thompson and staff members to distribute talking points to all Board members.
- Ms. Culbreath also announced that the union will provide accessible buses and vans for transportation to Capitol Action Day. Ms. Varga requested that Ms. Culbreath forward this information to Mr. Thompson; Ms. Culbreath agreed.
- Ms. Heinritz-Canterbury requested a report from Mr. Thompson on the 1115 Waiver at the June Board meeting; Mr. Thompson agreed.
- Ms. Navarro and Ms. Becker Kennedy suggested that the union partner with PASC and disability rights organizations on legislative visits and lobbying; Ms. Culbreath agreed.
- Mr. Magady noted that the Beacon Economics report used by the union incorrectly identifies the name of the IHSS Program; Ms. Culbreath agreed to address this.