



PASC Governing Board Meeting Minutes March 1, 2010

I. CALL TO ORDER AND ROLL CALL

Ms. Otero called the meeting to order. Ms. Park called the roll:

Members present: Mr. Adler, Ms. Argenta, Ms. Becker Kennedy, Ms. Belton, Mr. Castano, Dr. Davila-Castro, Ms. Heinritz-Canterbury, Mr. Magady, Ms. Otero, Ms. Park, Ms. Varga, Mr. Vasquez

Members absent: Mr. MacDonald, Ms. Navarro

II. READING OF MISSION STATEMENT AND MOMENT OF SILENCE

The mission statement was read by Ms. Varga, and a moment of silence was observed. Mr. Castano asked that the moment of silence be observed for Ms. Navarro. Ms. Becker Kennedy asked that the moment of silence be observed for Maggie D. Dowling and Marilyn Holle.

III. PUBLIC COMMENT

Hugh Hallenberg urged the Board to notify recipients whose share of cost is increased, who are unaware of actions they can take, and who are not conversant with use of the internet. Mr. Hallenberg commended PASC's flyer on the share of cost. Mr. Hallenberg reported that he receives \$1800 per month, and that his rent is \$995, and announced that he is selling items to raise funds.

Ms. Becker Kennedy reported that 7000 individuals were affected by the share of cost increase, and suggested that PASC work with DPSS to send notifications to the 7000 affected individuals.

Ms. Becker Kennedy requested that Mission Moments be returned to the meeting agenda; Ms. Otero agreed.

Ms. Belton reported that she received her re-evaluation by a social worker, who was verbally abusive to her. Ms. Belton and Mr. Golledge have expressed their concerns to DPSS; Ms. Belton received an apology from DPSS and second visit from a manager and social worker.

IV. APPROVAL OF FEBRUARY 1, 2010 MINUTES [date corrected from error on agenda]

Minutes of February 1, 2010 approved, with one correction, on motion of Ms. Becker Kennedy, seconded by Ms. Belton, by consensus.

V. CHAIR'S REPORT

Ms. Otero welcomed Mr. Thompson as PASC's new Executive Director, and announced the following upcoming events:

- Abilities Expo, April 9th-11th
- Community Forum on the California Budget Crisis, March 12th at the Downtown Labor Center in Los Angeles
- Day of Action, March 4th, in downtown Los Angeles

VI. EXECUTIVE DIRECTOR'S REPORT

Mr. Thompson thanked the Board for the opportunity to serve as PASC's Executive Director, and commended Mr. Golledge for his work as Interim Executive Director; CAPA has also praised Mr. Golledge's work.

Mr. Thompson commended Rebeca Sinclair Douglas, Assistant Director, Registry and Outreach, and Beau Hennemann, Supervisor, Programs and Public Relations, for their work to develop procedures for new provider orientations and CBIs. 15 orientations are scheduled for this week, in seven locations.

PASC currently receives approximately 600 calls per day from new and existing providers and consumers regarding the orientation and CBI process. PASC receives an average of 1000 CBI results per week, and recently as many as 1400 on one day; this number is projected to rise. 15 temporary workers have been hired, with plans to hire six additional workers this week. Work stations have been added to PASC's conference room, and a night shift is being considered.

VII. JANUARY 2010 FINANCIAL REPORT

JANUARY 2010 FINANCIAL REPORT – NEW PROVIDER ENROLLMENT REQUIREMENTS

January 2010 financial report presented by Ms. Heinritz-Canterbury and Mr. Castano. **Approved on motion of Ms. Belton, seconded by Ms. Becker Kennedy, by consensus.**

January 2010 Financial Report – New Provider Enrollment Requirements presented by Ms. Heinritz-Canterbury and Mr. Castano. **Approved on motion Ms. Becker Kennedy, seconded by Ms. Belton.**

VIII. RESOLUTION – PASC BANK ACCOUNTS – CHECK SIGNATORIES

Resolution approved on motion of Mr. Castano, seconded by Ms. Belton.

IX. DPSS REPORT

Deborah Walker reported that a flyer has been sent to approximately 1000 individuals regarding the share of cost, advising them of assistance that may be available to them. This flyer will be sent to all individuals approved for Medi-Cal with a share of cost, and to those whose Medi-Cal changes to include a share of cost.

Ms. Varga reported that she received this flyer, and commended DPSS for it. Ms. Varga suggested that PASC's contact information be added to the flyer. Mr. Thompson suggested that PASC's number not yet be added to the flyer, due to current call volume; Ms. Belton and Ms. Becker Kennedy disagreed. **Ms. Walker offered to forward the flyer to Mr. Thompson; Mr. Thompson will distribute it to the Board for input.**

Mr. Adler suggested that PASC work with DPSS to change materials sent to providers, to decrease the number of calls PASC receives from providers, in order to focus on consumers; Mr. Thompson agreed.

Mr. Magady reported on additional share of cost assistance for certain individuals; Ms. Otero asked Mr. Magady to provide his contact information to Ms. Walker to discuss this further.

Ms. Becker Kennedy requested that Ms. Igar call her to discuss case management; Mr. Thompson agreed.

Ms. Belton reported that she has received no response to phone messages left to change her provider's CBI appointment; Ms. Belton also reported that her provider was given only three days' notice. Ron Price responded that providers should be given 10 days' notice; he is investigating cases of unacceptably short notices.

Naomi Tostado-Hernández reported that, to date, DPSS has sent CBI appointment letters to 33,736 providers; current response is about 50%. 15,623 providers have completed the process; 809 of these have been completed at the reassessment homecall.

Ms. Tostado-Hernández emphasized that providers can walk in to IHSS offices without an appointment, but stressed the importance of appointments to control and staff the processing of 150,000 providers; Ms. Becker Kennedy disagreed. **Ms. Otero suggested that Mr. Thompson discuss this issue with Mr. Price.** Hortensia Diaz emphasized DPSS' efforts to process CBIs through an orderly and staggered process. Walk-ins will not be turned away; however, DPSS' resources are

currently focused on appointments. In response to a question from Ms. Heinritz-Canterbury, Ms. Diaz emphasized that the number of appointments will increase as additional venues are secured.

Mr. Adler emphasized the importance of tracking costs of the new CBI requirements, in order to report these costs to the legislature.

Mr. Davila-Castro reported that he attended a recent orientation in Inglewood, and commended DPSS staff members for their efforts and efficiency.

In response to a question from Mr. Adler, Mr. Hennemann reported that PASC has scheduled 2,091 new providers for orientations; 253 have not appeared at their scheduled orientation.

In response to a question from Ms. Heinritz-Canterbury, **Mr. Price agreed to provide a schedule of DPSS orientations to Board members who may wish to attend.**

Mr. Adler voiced his opinion that DPSS and the Board of Supervisors have not responded aggressively enough to accusations of IHSS fraud. Mr. Price encouraged the PASC Board to contact the Board of Supervisors with their concerns.

Ms. Varga reported that she was recently investigated for IHSS fraud. A fraud investigator visited her providers at their homes; as a result, one of her providers quit. Ms. Varga suggested that she or other consumers meet with fraud investigators; Mr. Price responded that investigators do not report to DPSS.

In response to concerns from Mr. Adler, Ms. Walker outlined DPSS' process for scheduling provider appointments. Mr. Adler objected, and urged DPSS to tell providers that, if they wish to be assured of remaining on the program for the remainder of the year, they should appear by their scheduled date. Ms. Heinritz-Canterbury suggested that DPSS emphasize to providers that the CBI process is a three-five week process.

In response to a question from Ms. Heinritz-Canterbury, Mr. Price reported on the state's delays in sending Death Match Reports. The most recent report included 125 names, most of which were due to transposed numbers or incorrect identifying information; a very small number were due to timesheets negotiated after a consumer's death.

X. PASC ACTIVITIES AND ISSUES

1. REPORT OF PASC'S ACTIONS REGARDING IHSS CUTS

2. BACK-UP PROGRAM

Mr. Hennemann distributed a report of January Back-up Program activity.

3. REGISTRY AND OUTREACH

Mr. Hennemann reported that PASC has held 42 orientation meetings for new providers since January 21st; 1863 providers have completed the process.

4. LEGISLATIVE REPORT

Mr. Hennemann reported on SB 998, which would require the state to develop a uniform assessment tool to assist consumers in finding long-term care services, and would require Medi-Cal paid facilities to perform this assessment on an individual before entering him/her into the facility.

Mr. Hennemann also reported that the legislature is discussing a 3% reduction in funding for regional centers; cuts to IHSS and SSI have not yet been discussed.

Mr. Thompson reported that CAPA has hired Karen Keeslar as their new Executive Director/Lobbyist.

Ms. Heinritz-Canterbury requested a schedule of PASC provider orientations; Mr. Hennemann agreed.

5. PROGRAMS AND TRAINING STATUS REPORT

6. VIDEOTAPING OF A VISIT TO A CONSUMER'S HOME

XI. CICA UPDATE

XII. UNION ISSUES – LEADERSHIP SUMMIT VIDEO PRESENTATION

Presented by Kiya Stokes from ULTCW.

XIII. NEW BUSINESS

XIV. CLOSED SESSION

None.

XV. ADJOURNMENT

Yungsohn Park, PASC Board Secretary

Date minutes approved

ACTION POINTS

- Ms. Becker Kennedy requested that Mission Moments be returned to the meeting agenda; Ms. Otero agreed.
- Deborah Walker reported that a flyer has been sent to approximately 1000 individuals regarding the share of cost. Ms. Walker offered to forward the flyer to Mr. Thompson; Mr. Thompson will distribute it to the Board for input.
- Mr. Adler suggested that PASC work with DPSS to change materials sent to providers, to decrease the number of calls PASC receives from providers, in order to focus on consumers; Mr. Thompson agreed.
- Mr. Magady reported on additional share of cost assistance for certain individuals; Ms. Otero asked Mr. Magady to provide his contact information to Ms. Walker to discuss this further.
- Ms. Becker Kennedy requested that Ms. Igar call her to discuss case management; Mr. Thompson agreed.
- Ms. Tostado-Hernández emphasized that providers can walk in to IHSS offices without an appointment, but stressed the importance of appointments to control and staff the processing of 150,000 providers; Ms. Becker Kennedy disagreed. Ms. Otero suggested that Mr. Thompson discuss this issue with Mr. Price.
- Mr. Price agreed to provide a schedule of DPSS orientations to Board members who may wish to attend.
- Ms. Heinritz-Canterbury requested a schedule of PASC provider orientations; Mr. Hennemann agreed.